

Advisory Committee for 9-1-1 Service Oversight

March 19, 2013 Meeting

**Held in Conjunction with the MONENA- MOAPCO Combined Conference
TanTarA Resort, Osage Beach, MO**

Call to Order

Chris Pickering, Chair of the Committee, thanked everyone for attending the MONENA-MOAPCO Combined Conference and for hosting our 911 meeting.

Roll Call

A roll call was made and the following members were present: Chris Pickering (Chairperson), Alan Wells, Danny Rowden, Debra Stenger, Elizabeth Pierson, Jim Person, Mike Hall, Nathan Preston and Terry Jarrett. Rodney Herring and Mark Hasheider called in on the conference bridge. We do have a Quorum.

Announcements

Elizabeth Pierson has been reappointed by the Governor to the advisory committee.

Linda Frazier is taking over the course and training responsibilities previously held by Sara Buyak. Linda will also be working with Scott Davis in our Critical Infrastructure Program in the Office of Homeland Security.

Approval of Agenda

Jim Person made a motion to approve the agenda. It was seconded by Elizabeth Pierson and was **“APPROVED BY ALL.”**

Approval of Minutes

Dan Rowden made the motion to approve the December 11, 2012 minutes, was seconded by Terry Jarrett, and was **“APPROVED BY ALL”**.

Legislative Subcommittee Report

Mike Hall asked Ann Clause of Penman & Winton to provide the report. HB653 has been heard in the Public Safety Committee. Many testified for its support. There was no opposition. There are 2 parts to the bill. First is the vote by county for a fee rate of no higher than \$1.50 per device. The other is for pre paid devices to have a fee of up to 3 percent of each retail transaction. There is a concern this is not being put to the public to vote. We hope this can be resolved. Mike Hall also mentioned the language for additional responsibilities of the 911 committee, including oversight of the fees collected.

Professional Standards Subcommittee Report

- **Sub-Committee Members** - Members of the committee reported that the Sept 25, 2012 minutes did not reflect the (two) new training subcommittee members: Elizabeth Pierson and Dan Rowden. Jim Person made the motion to revise the September 25, 2012 minutes to add Elizabeth Pierson & Dan Rowden for the new sub-committee members. It was seconded by Mike Hall and was **“APPROVED BY ALL”**.
- **Course Approval** – Jim Person recommended approving 22 courses. The motion to recommend the 22 courses was made, seconded and **“APPROVED BY ALL”**.
- **Provider Approval** - We have one request for Provider Approval. We cannot enter the Provider form in to HSIN until after the HSIN migration, so we recommended the provider use the Course form. Jim explained it is up to the providers to make sure that their instructors are professionally trained. If the auditors do request documentation, we can ask the Providers to supply the required elements. Dan Rowden made the motion to approve MARC as a provider, was seconded by Alan Wells, and was **“APPROVED BY ALL”**.

The (22) Approved Courses and (1) Approved Provider are listed below:

➤ **APPROVED -- (22) Courses**

Christian County Emergency Services:

1. Christian County Emergency Services Fire Dispatch Course..... 16 hr Fire Dept. Training

Dade County 911:

2. MOSWIN Radio System Overview 24 hr CTE
3. Trunked Radio Overview 24 hr CTE

Dade County Emergency Services:

4. Dispatching Suicide Related Calls 24 hr CTE
5. Mapping the Dade County Way 24 hr CTE
6. Radio Discipline and Procedures II 24 hr CTE
7. Response to Persons with Disabilities 24 hr CTE
8. Weather Spotter Training 24 hr CTE
9. Missouri 211 24 hr CTE

Jefferson County 9-1-1 Dispatch:

10. Call Taking 24 hr CTE
11. Into the Rabbit Hole of Hazardous Materials 40 hr Joint Communications Training

Northwest Missouri State University Police:

12. University Police Dispatch Training Manual 40 hr Joint Communications Training
13. Missouri Professional Training Partnership Supervisor VS Friend..... 24 hr CTE

Police Legal Sciences, Inc.:

14. PLS June Telecommunicator Training Lesson-..... 24 hr CTE
Stuck Accelerator/Stabbing
15. PLS April 2012 Telecommunicator Training Lesson-..... 24 hr CTE
4-Year-Old Saves Mom/Worried Boyfriend (aka Girlfriend
Murdered by Robber)
16. PLS August Telecommunicator Training Lesson 24 hr CTE
Noise Complaint/Shooting Home Intruder
17. PLS December 2012 Telecommunicator Training Lesson-..... 24 hr CTE
House Fire/Home Intruder
18. PLS July Telecommunicator Training Lesson- 24 hr CTE
Lost in National Park – 2 Approaches

- 19. PLS May Telecommunicator Training Lesson- 24 hr CTE
Double Shooting/Attempted Abduction
- 20. PLS November 2012 Telecommunicator Training Lesson- 24 hr CTE
Active Shooter on Campus
- 21. PLS October Telecommunicator Training Lesson- 24 hr CTE
Erratic Driver/Child Assault by Parent
- 22. PLS September Telecommunicator Training Lesson- 24 hr CTE
Active Shooter Indoors/Outdoors

APPROVED – (1) Provider

- 1. Mid America Regional Council: Gregory Hook

Technical Subcommittee Report

Elizabeth Pierson asked Sonny Saxton to provide the update. Since the last briefing in December of our multi discipline team, more members have been added. In the past, the group had been working on more than just technical items. We will now be focusing only on the technical side. We are still researching information for our report, and hope to have it completed by our next 911 meeting. It will include the 911 technical gaps, including such items as people and counties with limited access. We have also had questions about apps on phones and gaming on line.

Education Outreach Subcommittee Report

Nathan Preston reported that Quinn Gardner of SEMA came down in January to review the capabilities of WebEOC. Turnout was rather small, so they hope to find another time to educate the 911 community on what it can do. They are also working on the details for this year’s State Fair booth.

Legislative Update

James Klahr, the Legislative Liaison with the Department of Public Safety, provided the update.

HB 256 and SB 139 both deal with reauthorizing the Sunshine Law related to meetings, records, security plans and systems. Legislators have added some items to them, so we are now in limbo. We are approaching them about putting their exceptions in other bills.

HB653 is your big 911 push, which you have already reported.

SB129 is related to emergencies and immunity for voluntary individuals. I would be interested in your thoughts. In response to the question if it was for credentialing, James explained that it is for individuals coming from out of state, and not necessarily credentialing. This is the first year it has cleared one house and is moving to the next.

911 Directors Association

Nathan Preston reported that they are also focusing on HB 653.

APCO Report

Dan Rowden thought the combined conference has been great and is looking forward to the Fall Training Symposium. All of their efforts are also on HB 653.

MONENA Report

Mike Hall welcomed everyone to the combined conference and for the 911 committee holding the meeting at the conference. MONENA is working on plans for this year's State Fair and also on HB 653.

New Business

MOSWIN Update – Steve Devine provided the update. The system has been up and running since the first of the year. The system does cover all of Missouri. 464 agencies have at least one radio in the network. You can find resources, forms and other information at the MOSWIN website at <http://MOSWIN.mo.gov>.

The MoSCAP grant process was initiated last week. The Application can be found on the website. Be sure to confirm with the vendor that the equipment is upgradeable. Include your vendor quotes and serial numbers with the application. The grant application will end April 15. The money must be spent by July 31. The PSAPS can now apply for the MOSCAP funds.

In response to the question that the St. Louis and Kansas City areas have 700/800 truck systems, Steve reported they are working on interfacing with those systems. They are working with St. Louis City now and hope to add by Mid May. They are also working with MARC in Kansas City.

Set Next Meeting

Jim Person announced that the Police Chiefs conference will be in the 2nd or 3rd week in June, and would like to host the 911 committee meeting during the conference. He will keep us informed with the date.

Mike Hall reported that MOAPCO would like to host the 911 meeting in their fall meeting sometime in September. He did not have the date at this time but will let us know.

Open Discussion

Mike Hall asked if it might be possible to develop a process to include the 911 community in alerts or reports that the MIAC sends out to law enforcement. This was related to a Cyber Attack report recently given to law enforcement from the MIAC.

Chris Pickering will work on coming up with a strategy and will report it at the next meeting. Chris is working with the State Chief Information Security Officer (CISO) on cyber security and will see if he can attend our next meeting to provide an overview of the states initiative on cyber security.

There was a question about SB271, which pertains to emergency dispatch operator training. James Klahr reported there was a hearing on it a month ago. He will meet with the person with the question after our meeting today.

Chris Pickering encouraged people to become involved with the MOP3. This is a MO Homeland Security initiative between public emergency responders and the private sector to assist the state during disasters.

There will be 2 exercises coming up this year. One is a Fusion Center Exercise, which will include the MIAC and the Kansas City and St. Louis Fusion centers. There will also be a Cyber Storm 4 exercise in June.

Adjournment

The members did not have anything else to discuss. Elizabeth Pierson made the motion to Adjourn, was seconded by Alan Wells, and was “**Approved by All**”. The meeting adjourned. We will see you in June.