

Advisory Committee for 9-1-1 Service Oversight

**March 20, 2012 Meeting
At the MOAPCO MONENA Combined Conference
Tan-Tar-A Resort in Osage Beach**

(Informational Meeting Notes)

Call to Order

Chris Pickering welcomed the members and other attendees to the meeting.

Roll Call

A roll call was made and the following members were present: Chairperson Chris Pickering, Alan Wells, Jim Person, Becky Jungmann and Elizabeth Pierson. Mark Head was connected by conference bridge. Since a Quorum was not met, this meeting will be for informational purposes only.

Introduction of Guests

James Klahr of the Department of Public Safety is our guest today.

Approval of Agenda

Elizabeth made a motion to approve the agenda. It was seconded by Becky Jungmann and APPROVED BY ALL.

Approval of Minutes of Last Meeting

The minutes could not be approved since we did not have a Quorum.

Legislative Subcommittee Report

Mike Hall asked Mike Snowden to provide the legislative update.

HB1768 creates County Emergency Service 911 Boards, changes the name and details of the existing Advisory Committee for 911 Service Oversight and creates a statewide sales tax.

HB1780 does not include any funding mechanisms, but does create the County Emergency Service 911 Boards and does change the name and details of the existing 911 Committee.

SB820 adds training requirements for 911 dispatch operators and provides certain civil immunity.

A discussion followed about the purpose of this committee and what it accomplishes. Missouri is the only state without a 9-1-1 Coordinator.

Suggestions were to request the three (3) associations (MOAPCO, MONENA, and MO 911 Directors Assoc) to speak at our next meeting; and for all of us to share information with the 911 Committee members.

Several of the 9-1-1 members had not met the new chairperson, so Chris Pickering provided a brief job history. He made a commitment to the members that replacing board members would be his priority.

Professional Standards Subcommittee Report

Jim Person and the Training Subcommittee reviewed 28 courses. Twenty-two (22) were approved. Six (6) were rejected needing additional documentation. Jim recommended approval of the 22 courses, and for the six (6) rejected to be reviewed again at the next meeting. As Chairman, Chris Pickering accepted the 22 courses.

❖ List Of “APPROVED” Courses – Twenty-Two (22)

Dade County Emergency Services:

1. Radio Discipline and Procedures I24 hr Biannual Refresher
2. Earthquake Preparedness24 hr Biannual Refresher
3. Proactive Supervision24 hr Biannual Refresher
4. Stress Management/Relaxation Training Techniques24 hr Biannual Refresher
5. Amber Alert24 hr Biannual Refresher
6. 9-1-1 Technology24 hr Biannual Refresher
7. CISD24 hr Biannual Refresher
8. Shake and Bake24 hr Biannual Refresher

Monett 9-1-1 Center:

9. Stress Management & Relaxation Techniques16 hr Biannual Refresher

Missouri Professional Training Partnership:

10. What Should I Tell Them16 hr Biannual Refresher

Jefferson County 9-1-1 Dispatch:

11. Emergency Scenarios16 hr Biannual Refresher
12. Violent Crimes in Progress16 hr Biannual Refresher

Police Legal Sciences, Inc.:

13. PLS October 2011 Telecommunicator Training Lesson16 hr Biannual Refresher
14. PLS November 2011 Telecommunicator Training Lesson ..16 hr Biannual Refresher
15. PLS December 2012 Telecommunicator Training Lesson...16 hr Biannual Refresher
16. PLS January 2012 Telecommunicator Training Lesson.....16 hr Biannual Refresher
17. PLS February 2012 Telecommunicator Training Lesson.....16 hr Biannual Refresher
18. PLS March 2012 Telecommunicator Training Lesson16 hr Biannual Refresher

Missouri Safety Center:

19. 40-Hr Basic Telecommunication (Dispatch) Course.....40 hr Joint Initial

Carroll County Communication Center:

- 20. Missouri Telecommunicator Emergency Response
Taskforce (Mo-TERT) Team Leader Training 16 hr Biannual Refresher

Maryville Public Safety:

- 21. 40 hr Basic Telecommunicator Training 40 hr Joint

Monet 9-1-1 Center:

- 22. Stress Management & Relaxation Techniques 16 hr Biannual Refresher

❖ **Courses” NOT” Approved – Need Additional Information**

Dade County Emergency Services

- Surviving the Job..... 24 hr Biannual Refresher Training
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Jefferson County 9-1-1 Dispatch:

- Crisis Intervention, Suicide Callers..... 16 hr Biannual Refresher Training
- Performance Appraisals, It’s That Time Again 16 hr Biannual Refresher Training
- Crisis in the Communication Center 16 hr Biannual Refresher Training
- Stress Management 16 hr Biannual Refresher Training

Technical Subcommittee Report

Elizabeth Pierson was concerned about the counties that do not have Phase 2/Basic 911. Many 911 centers are just barely surviving.

There is consensus from the three associations with this concern, but we must involve all of our stakeholders and disciplines.

Education Outreach Subcommittee Report

Mike Hall reported there will be a 9-1-1 education booth at the State Fair this summer.

911 Directors Association

Nathan Preston reported they will continue to engage with the legislators, the public and the 9-1-1 committee. They are working with the Dept. of Health and Senior Services on an emergency management grant for the rural counties.

APCO Report

Becky Jungmann reported the MOAPCO Training Symposium will be held September 24-26, 2012 in Branson.

MONENA Report

Mike Hall thought more information should be included in the Strategic Plan.

9-1-1 Administrative Rules

James Klahr following up with his report at our December meeting. The Rules were filed earlier this year. The 30 day comment period has been completed. The Dept. of Public Safety will file the rules in early April. They should be approved by May 1 and effective by June 30, 2012.

Committee Appointments

Chris Pickering asked if the existing members want to continue on the Board.

Becky Jungmann announced she is resigning and that APCO will need to make a recommendation for her replacement.

Alan Wells would like to remain on the board.

Chris Pickering will work with Boards and Commissions for replacing the vacancies. He will also check on the laws relative to the subcommittee members.

Open Discussion

James Klahr made a commitment to provide informal comments to the legislators and the Governor's Office.

2012 Strategic Plan Update

The revised MAC 9-1-1 Survey will replace the existing plan in the Strategic Plan.

Set Next Meeting

The next meeting will be held on June 26 at 1:00 p.m. at TanTarA during the Missouri Law Enforcement Conference.

The following meeting will be held on September 25 at 1:00 p.m. during the MOAPCO Training Symposium at the Radisson Hotel in Branson.

The last meeting for 2012 will be held on December 11 at 1 p.m. in Jefferson City in the Truman State Office Building.

Adjournment

Motion to Adjourn was made by Elizabeth Pierson, seconded by Alan Wells and was
ACCEPTED BY ALL