

Advisory Committee for 9-1-1 Service Oversight

June 25, 2013 (1:00 p.m. – 3:00 p.m.)

TanTarA Resort, State Rd. KK TanTarA Drive, Osage Beach

Held in conjunction with the Missouri Law Enforcement Conference

Call to Order

The meeting was called to order at 1:00 pm.

Roll Call of Members

A roll call was made and the following members were present: Elizabeth Pierson, Jim Person, Mark Hashieder, Nathan Preston, Chris Pickering (chair person). Mike Hall, Deb Stenger and Alan Wells called in on the conference bridge.

We do NOT have a Quorum; this meeting will be for informational purposes only.

Introduction of Guests

Chris Pickering introduced Bryan Courtney, Director of the Missouri Interoperable Communications (MIC), Mike Roling, State Chief Information Security Officer (CISO) and Captain David Hall, Director of the Missouri Information Analysis Center (MIAC).

Approve Agenda

No Quorum

Approve March 19, 2013 Minutes

No Quorum

Old Business

Subcommittee Reports

Legislative

Chris Pickering will talk to James Klahr, the Legislative Liaison with the Department of Public Safety about the professional registration and continuing education process, regarding mandatory training either in conjunction with the funding or as a separate issue.

Professional Standards - Recommend Training Requests

Jim Person and Elizabeth Pierson made recommendations for changes to the Provider form. The Training Committee recommended for approval 6 training request and 2 Provider request. These are listed below:

St. Louis County & Municipal Police Academy- Submitted by Becky Murphy

- Call Taking Techniques for Telecommunicators/Dispatchers 24 hr CTE
- 16 Hour Telecommunicator Training 40 hr Joint Comms. Trng.
- Anger Management 16 hr LE Trng.
- Spanish for 9-1-1 24 hr CTE

- Power of Compassion – Humane Society of Missouri 24 hr CTE
- Animal Welfare and the Law 24 hr CTE

Request for Provider Approval-both submitted by Roger Martin

- Missouri State Highway Patrol
- MO Professional Training Partnership

Technical

No Report

Education/Outreach

Nathan Preston gave a brief report.

Legislative Update

Chris Pickering noted that there was a legislative update submitted by James Klahr. This was handed out to the committee.

9-1-1 Directors' Association Report

Nathan Preston gave the report. The 9-1-1 Director's Association is working on getting comprehensive legislation to go through; they are working with MONENA and MOAPCO.

APCO Report

No Report

MONENA Report

Mike Hall gave a brief report.

New Business

- Elizabeth Pierson gave a presentation on MO-TERT. The MO-TERT website is: www.motert.com
- Elizabeth requested the process for the Notice of Expiration and Renewal of Training Courses be reviewed. Jim Person recommended that individuals track their own courses through HSIN and as they expire and re-submit courses to be re-approved. Chris is going to contact the POST department and the Training department to see what Course Management Systems they use.
- Bryan Courtney gave an update on the MOSWIN system. He also gave an update on the Missouri Statewide Communications Assistance Program (MOSCAP) and First-Net which is the Public Safety Broadband Network. Bryan presented a video that was created by Cameron Police Department. This is a 4 minute tutorial on how to use the State Radio. There is also a 15 minute video called "What is MOSWIN?" available on YouTube.
- Mike Roling discussed best practices on how the PSAPs can better protect themselves from Cyber Attacks. Mike will email the URLs for the online services and additional information to Chris for further distribution to the Committee. Here is a list of the online services mentioned during Mike's presentation:

- US-DHS National Vulnerability Database: <http://nvd.nist.gov> RSS feed: <feed://nvd.nist.gov/download/nvd-rss.xml>
 - Secunia
 - <http://secunia.com/community/advisories/historic/>
 - SmallBusiness: <http://secunia.com/products/smb/smallbusiness/>
 - Constantly monitors and updates software on workstations and servers Free for up to 50 computers Vulnerability reports: http://secunia.com/vulnerability-review/vulnerability_update_top50.html
- Capt. David Hall gave an overview on MIAC's role in Cyber threat identification and information sharing.

Open Discussion

Chris shared information on the Integrated Public Alert and Warning System (IPAWS). For more information on IPAWS the website is www.fema.gov/emergency/ipaws, he asked that the Committee members send the link out to their PSAPs and encourage registration which will allow alerts to be sent out over this system.

Next Meeting

The 3rd quarter meeting is scheduled to be held at 1:00pm September 17th in conjunction with the MOAPCO Symposium at the Country Club Spa and Hotel. Mike Hall confirmed that this meeting is already on the conference agenda. Sheldon Lineback announced the Chief's Association Conference will be held in Jefferson City December 12th-13th and suggested the 4th quarter meeting be held during that conference. The tentative date and time is set for December 13th at 1:00pm location to be determined.

Adjourn

Meeting was adjourned at 3:00pm