

Advisory Committee for 9-1-1 Service Oversight

September 17, 2013 (1:00 p.m. – 3:00 p.m.)

Country Club and Spa Hotel, Osage Beach, MO

Held in conjunction with the MOAPCO Conference

Call to Order

Chris Pickering, Chair of the Committee, thanked everyone for attending and thanked the MOAPCO Conference hosting our 911 meeting.

Roll Call of Members

A roll call was made and the following members were present: Alan Wells, Danny Rowden, Elizabeth Pierson, Jim Person, Mike Hall, Nathan Preston, Chris Pickering (chair person). Deb Stenger and Mark Hasheider called in on the conference bridge.

Introduction of Guests

Chris welcomed the committee members and the audience and asked for introductions from the members and the audience.

Approve Agenda

Danny Rowden made a motion to approve the agenda and Nathan Preston seconded and was **“APPROVED BY ALL”**.

Approve Minutes

The motion was made by Danny Rowdan to approve the March 19, 2013 minutes, and to approve the June 25, 2013 meeting notes as discussion points as there was no quorum available at the June meeting. The motion was seconded by Nathan Preston and **“APPROVED BY ALL”**.

Subcommittee Reports

Legislative Subcommittee Report

The committee asked Rance Duffy the new Legislative Committee Chair person for the 9-1-1 Coalition to give a brief legislative update.

Professional Standards – Recommend Training Requests

Jim Person made the motion to recommend for approval the 16 courses that were submitted for approval, the motion was seconded and **“APPROVED BY ALL”**. The committee noted that the 5 courses submitted by St. Louis County & Municipal Police Academy were submitted during the June 25, 2013 meeting.

Dade County Emergency Services:

- Keyboard Yoga
- Pipeline Training

Police Legal Sciences, Inc.:

- PLS August 2013 Telecommunicator Training Lesson – Fire Kills Mother & Children
- PLS September 2013 Telecommunicator Training Lesson – Excited Delirium – Death Of Person in Police Custody
- PLS January 2013 Telecommunicator Training Lesson – Mentally Ill Perpetrator & Fireworks Accident
- PLS February 2013 Telecommunicator Training Lesson – Delivering a Baby & Armed Robber
- PLS March 2013 Telecommunicator Training Lesson – Child Drowning & Missing Person
- PLS April 2013 Telecommunicator Training Lesson – Suicide Intervention – Part I
- PLS May 2013 Telecommunicator Training Lesson – Suicide Intervention – Part II
- PLS June 2013 Telecommunicator Training Lesson – Hit and Run & Bomb Threat On Train
- PLS July 2013 Telecommunicator Training Lesson – Hysterical Mother & Impaired Driver

St. Louis County & Municipal Police Academy – Submitted by Becky Murphy

- Call Taking Techniques for Telecommunicators/Dispatchers
- Anger Management
- Spanish for 911
- Power of Compassion – Humane Society of Missouri
- Animal Welfare and the Law

Jim Person also reported that the HSIN R3 is not going to work for the training system needs. Chris stated we will need to continue to seek a solution that meets the tracking needs.

Technical Subcommittee Report

No Report from Committee.

Education/Outreach Subcommittee Report

Nathan Preston reported that the State Fair was a success and he thanked everyone that helped with the set up and helped at the booth. Chris asked if there had been any efforts to record statements from citizens who were sharing their 911 stories. This would be something to use for evidence of the needs for 911. Nathan said that he thought that was a good idea and something the committee will try to accomplish next time. The committee is also working on informing the 911 leaders about WebEOC. There is an Overview Workshop of WebEOC scheduled in November.

Legislative Update

Chris told the committee that James Klahr, DPS Legislative Liaison has moved to the Ethics Commission Department.

9-1-1 Directors' Association Report

Nathan gave the report. The Director's Association is gearing up for fundraising. There will be a

Director's Workshop November 5th and 6th.

APCO Report Report

The APCO members welcomed everyone to the MOAPCO conference. There will be a joint conference in March 2014 including APCO and MONENA.

MONENA Report

Mike Hall reiterated that there will be a joint conference in March 2014 with APCO and MONENA.

New Business

- Handouts were given to the committee members with details on how to recommend new committee members. Chris asked the committee to review the current member list and vacant position list.
- Chris gave an updates on the Threat Hazard Identification Risk Assessment (THIRA) tool put out by FEMA and the State Preparedness Report. Chris also asked Alan Wells to give a report on ID and Badge Accountability. These are all initiatives that may have an impact on 911 and PSAPs.
- Mike Hall stated that there are multiple counties that have 911 centers that having to close down due to lack of funding. Mike said there are 17 counties with no basic enhanced 911 system and sales tax funded counties are being forced to close down.

Set Next Meeting

The next meeting will be on December 13, 2013 at 1:00 p.m. in Jefferson City. The location will be verified by Linda Frazier and an email will be sent out to the committee.

The date and time was also set for the following meeting it will be held in conjunction with the joint APOCO/MONENA Conference on March 18, 2014 at 1:00pm.

Open Discussion

Mike Hall asked that the next meeting agenda includes the Review of the new language that refers to modifications to this committee in the upcoming bill as a discussion item.

Adjournment

Alan Wells made the motion to adjourn the motion was seconded and **“APPROVED BY ALL”**.