

MOVANS is an automated service that allows you to track an offender's custody, court, or protective order status over the phone or Internet. You can register to be notified by phone, text, and/or email if an offender is released, transferred, escapes, or appears in court; or register to be notified by phone and email about changes in the status of a protective order.

Write down the following information, remove this panel, and keep in a safe place:

Offender Name/Respondent Name

Offender Number/Offender Number

Your four-digit PIN

Custody and Court information:

Go to www.vinelink.com, or call 1-866-566-8267, and follow the instructions to access custody and court information. For information about offenders in the custody of the Missouri Department of Corrections, call 573-526-6516.

Protective Order information:

Before you call, be ready with your protective order case number, county of issuance and the respondent's name as it appears on the order. You can find these details on your petition or protective order. Go to www.registervpo.com, or call 1-866-566-8267, to access protective order information.



Download the VINELink mobile app.

Search for "VINELink" on your mobile device app store or scan this QR code.



MOVANS Facts:

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- MOVANS provides information on offenders in custody in Missouri.
- MOVANS calls automatically when an offender's custody status changes. You may get a call from MOVANS in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, MOVANS will leave a message and will continue calling back, up to 24-48 hours, or until you enter your PIN.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- Operators are available 24/7 to assist you.

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call MOVANS at 1-866-566-8267, or go to www.vinelink.com, and follow the instructions on how to change your phone, text, or email registration. Unless you update your information, VINE will be unable to contact you when necessary.

MOVANS

Missouri Victim Automated Notification System

Access to Information & Notification for:
Offender Custody Status
Court Hearings
Protective Order Status

Victims have the right to know.

1-866-5-MOVANS
1-866-566-8267
VINELink.com

Do not rely solely on VINE for your safety.
If you feel you are in danger, **call 911.**

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A service provided by:
Missouri Department of Public Safety,
Office for Victims of Crime

MOVANS

CUSTODY AND COURT INFORMATION

Visit www.vinelink.com, or call MOVANS at 1-866-566-8267, and follow the instructions to access information about an offender's custody status or the status of a court case.

REGISTRATION

You can register to receive notifications related to custody status or court event information. You must register separately for each type of notification.

To register for notification about an offender in a county jail: If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.

To register your email, visit www.vinelink.com, or call MOVANS at 1-866-566-8267. Email notifications do not require a PIN.

To register for notification about an offender in the Missouri Department of Corrections, call the Missouri DOC, Office of Victim Services at 573-526-6516, and speak with a Victim Service Specialist who will register you for notification.

NOTIFICATION

Custody Status

You will be notified about the following events:

- Release
- Death
- Transfer
- Parole hearing dates
- Escape
- Return to custody while on parole

Court-Related Events

You will be notified about the following events:

- Upcoming court events
- Court event postponements
- Case status changes

When MOVANS calls, listen to the message, then enter your PIN, followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the message and will stop the current notification call.

PROTECTIVE ORDER INFORMATION

“ALERT: If you are currently registered to receive updates on the status of a protective order, please be advised that on 1/3/24, our system went offline for maintenance.

During this time, we will be unable to send notifications and cannot accept new protective order registrations.

Please be assured that we will make every effort to have our system back online as quickly as possible.

VICTIMS' RIGHTS

According to the Missouri Constitution: The following rights shall automatically be afforded to victims of dangerous felonies, as defined in section 556.061 RSMo, victims of murder in the first degree, as defined in section 565.020 RSMo, victims of voluntary manslaughter, as defined in section 565.023 RSMo, victims of any offense under chapter 566 RSMo, victims of an attempt to commit one of the preceding crimes, as defined in section 562.012 RSMo, and victims of domestic assault, as defined in sections 565.072 RSMo to 565.076 RSMo; and, upon written request, the following rights shall be afforded to victims of all other crimes and witnesses of crimes:

- To be present at all criminal justice proceedings at which the defendant has such right
- To be informed of trials and preliminary hearings
- To restitution
- To speedy disposition and appellate review of cases
- To reasonable protection from the defendant or any person acting on behalf of the defendant
- To information about how the criminal justice system works, the rights and availability of services, and upon request, information about the crime

In the event you feel your rights have been violated, please contact: Missouri Department of Public Safety, Office for Victims of Crime, PO Box 749, Jefferson City, MO 65102-0749; Phone number: 573-526-1464; Email: CVSU@dps.mo.gov

VICTIM RESOURCES

Missouri Department of Public Safety Office for Victims of Crime
573-526-1929

Missouri Department of Corrections Victim Services
573-526-6516

Missouri Crime Victims' Compensation Program
573-526-6006

Missouri Child Abuse Hotline
1-800-392-3738

Missouri Safe at Home
1-866-509-1409

Missouri Coalition Against Domestic & Sexual Violence
573-634-4161

Missouri Senior Abuse & Disability Hotline
1-800-392-0210

DeafLead
Crisis: 321-800-3323 or (TTY) 1-800-380-3323
Main Line: 573-445-5005 or Text "HAND" to 839863

Parents of Murdered Children (POMC)
513-721-5683

Mothers Against Drunk Driving, Missouri State Office
1-800-736-MADD (6233)

FTC Identity Theft Hotline
1-877-ID-THEFT or 1-877-438-4338

National Center for Missing & Exploited Children
Crisis: 1-800-843-5678 or (TTY) 1-800-787-3244

National Domestic Violence Hotline
1-800-799-7233

National Human Trafficking Resource Center
1-888-373-7888

National Sexual Assault Hotline
1-800-656-HOPE (4673)

Suicide & Crisis Line
988 or Text to 988

VINE Service Provider Directory

Connect with national victim service providers through the VINE Service Provider Directory. The directory is a comprehensive listing of support services, such as victim assistance, crisis support, basic needs, healthcare, counseling, legal assistance, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app.

To begin, click "FIND SERVICE PROVIDERS."