



QUICK TIPS

Ten Tips for registering/or MOVANS

- 1) Registering for MOVANS can be done online at www.vinelink.com, over the phone by dialing 866-5-MOVANS (866-566-8267), or mobile app by downloading the VINELink app on the Apple App Store from your iPhone or on Google Play from your Android smart phone.
- 2) There are two types of registrations in MOVANS. Keep in mind, registering for one of the options below will not register you for all. You will need to register separately for all that apply.
 - a. Custody
 - b. Court
- 3) When registering for an offender or court case, have the offender's ID or case number ready. It will ensure you find the correct person. If you are searching by an offender's name or a partial name, please note that in order to see the offender's ID or case number you will need to either create an account or sign in to you VINELink account.
- 4) After registering for phone notifications in MOVANS, write down your four digit PIN and keep it with you. MOVANS will ask you for this PIN each time you receive a call to confirm you have received the information.
- 5) If you are looking to register for an offender in the Missouri Department of Corrections, contact Department of Corrections Victim Services at (573)-526-6516 and they will assist you.
- 6) Do not register a number that rings to a switchboard or operator.
- 7) You can register multiple phone numbers and e-mail addresses.
- 8) When registering over the phone you can always press 0 and speak to a live operator.
- 9) When registering for a protection order, have the order in front of you for reference.
- 10) At the end of each notification a phone number for either the prosecutor's office or the custodial authority will be provided for the most up to date information.

*** Do not rely solely on MOVANS for your protection.**

Questions about MOVANS? Contact the Missouri Department of Public Safety, Office for Victims of Crime for more information.

Phone: 866-5-MOVANS (866-566-8267)
MOVANS Coordinator: 573-526-1929
E-mail: movans@dps.mo.gov