

## **QUICK TIPS**

## **Ten Tips for registering for MOVANS**

- 1) Registering for MOVANS can be done online at <a href="https://www.vinelink.com">www.vinelink.com</a> or over the phone by dialing 866-5-MOVANS (866-566-8267)
- 2) There are three types of registrations in MOVANS. Keep in mind, registering for one of the options below will not register you for all. You will need to register separately for all that apply.
  - a. Custody
  - b. Court
  - c. Protection Order
- 3) When registering for an offender or court case, have the offender's ID or case number ready. It will ensure you find the correct person.
- 4) After registering for phone notifications in MOVANS, write down your four digit PIN and keep it with you. MOVANS will ask you for this PIN each time you receive a call to confirm you have received the information.
- 5) When registering for an offender in the Missouri Department of Corrections, contact Victim Services at (573)-526-6516 and they will assist you.
- 6) Do not register a number that rings to a switchboard or operator.
- 7) You can register multiple phone numbers and e-mail addresses.
- 8) When registering over the phone you can always press 0 and speak to a live operator.
- 9) When registering for a protection order, have the order in front of you for reference.
- 10) Do not rely solely on MOVANS for your protection. At the end of each notification a phone number for either the prosecutor's office or the custodial authority will be provided for the most up to date information.

Questions about MOVANS? Contact the Missouri Department of Public Safety, Crime Victim Services Unit for more information.

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