



Reference Guide for Public Users

Missouri Department of Public Safety-
Crime Victim Services Unit



Welcome to the Missouri Department of Public Safety Crime Victim Services Missouri Victim Automated Notification System. MOVANS can be a valuable tool for victims and witnesses of crime. The system will notify the registrant by phone or email about the custody status of the offender, upcoming court events for the offender and the status of a temporary or permanent protection order.

By simply logging on to www.vinelink.com or calling 866-5- MOVANS (566-8267), a victim can search and register for the specific offender, court case or protection order. Using the offender's first and last name, offender identification number, court case number or protection order case number as the search criteria, the system finds results based on the information entered. In some agencies, including offenders housed in The Missouri Department of Corrections, there will be an option to view a photo of the offender to ensure the correct registration is for the correct offender.

Here are examples from the website: CUSTODY

Search Options:

- Offender-** Search and register for the custody status and holding agency
- Court cases-** Search and register for upcoming court events of the offender
- Protective Orders-** Search and register for an ex-parte or permanent order

*Each tab requires a separate registration. Registering for the offender's custody status will not notify the victim about upcoming court events. There is a potential for three separate registrations in MOVANS.



Missouri Statewide
VINE Service Number : (866) 566-8267
TTY : (866) 847-1298

Select the agency that you would like to search.

- All Agencies
- Department of Corrections
- Choose Agency

Enter the Offender ID or Offender's First and Last Name.

*Offender ID:

- or -

*Last Name:
 Partial last name search

*First Name:
 Note that the first name can be a partial search, entering "JO" will match "JOHN", "JOE" etc.

*Indicates Required Field

- This screen is for entering search criteria for an offender. Search by offender ID number or first and last name. You can also choose a date of birth or an age range to decrease the number of search results displayed.
 - You can also choose which agency you would like to search if you know the jail where the offender is currently housed.
 - When all information is entered, click search at the bottom of the screen.
- *Please note the top of the screen where the options for searching can be changed to “VINE Courts” or “Protective Orders”.

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Search Results: 41 offender(s) found matching Last Name Smith, First Name John

To register for notification and view offender details click the offender's name.

Name	Date of Birth	Age	Custody Status	Agency/Reason	Reporting Agency
SMITH, JOHN A			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN A			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN A			In Custody	Fulton Reception & Diagnostic Center	Missouri Dept of Corrections
SMITH, JOHN C			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN D			In Custody	Boonville Correctional Center	Missouri Dept of Corrections
SMITH, JOHN D			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN E			In Custody	Western Missouri Correctional Center	Missouri Dept of Corrections
SMITH, JOHN H			In Custody	Potosi Correctional Center	Missouri Dept of Corrections
SMITH, JOHN L			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN L			In Custody	Southeast Correctional Center	Missouri Dept of Corrections
SMITH, JOHN L			In Custody	Missouri Eastern Correctional Center	Missouri Dept of Corrections
SMITH, JOHN M			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN M			In Custody	Eastern Reception Diagnostic & Correctional Center	Missouri Dept of Corrections
SMITH, JOHN P			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN R			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN R			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN S			In Custody	Missouri Eastern Correctional Center	Missouri Dept of Corrections
SMITH, JOHN T			Out of Custody	General release	Missouri Dept of Corrections
SMITH, JOHN T			In Custody	St Louis City Justice Center	St Louis City Justice Center
SMITH, JOHN T			Out of Custody	General release	Missouri Dept of Corrections

- The results of the search will be in alphabetical order, along with the date of birth, age of the offender, custody status, where the offender is located or why the offender's custody status has been changed, and the reporting agency.
- Please note that when using a common name like Smith or Jones, the search may return many results. Click on the offender's name to see if a booking photo is available on the next screen (below).

[Return to Search Results](#)

Offender Details

Offender Name: JOHN T SMITH

Offender ID:
Date of Birth:
Age:
Race:
Gender:



Custody Status: In Custody
Location of Offender: St Louis City Justice Center

[Show Photo](#)

Click on show photo

You can hide the photo when the offender has been confirmed.

Register for Notification

Please select the method(s) of how you want to be notified.

- Phone
- E-mail

Check a box for phone, e-mail or both and then continue.

CONTINUE

REGISTRATION SCREEN

[Home](#) [Search & Register](#) [Local Victim Resources](#) [Map](#)

[Offender](#) [VINE Courts](#) [Protective Orders](#)

Missouri Statewide

VINE Service Number : (866) 566-8267
TTY : (866) 847-1298

Register for Notification

Don't forget that you can update your existing registration information, if you have recently changed your phone number. Please [click here](#).

Do not depend only on the VINE service, or any other single program, for your protection. If you feel you may be at risk, take precautions as though the offender has already been released. If you have any questions about your protection, please call your local law enforcement agency.

Phone Notification

When the custody status of your offender changes, VINE will call the phone number you specify and you will hear a recorded alert message. We will continue to call at a pre-determined frequency until you enter your four-digit Personal Identification Number.

Phone Number Language Four-Digit PIN

 English

E-mail Notification

When the custody status of your offender changes, VINE will send a notification e-mail message to the address you specify. You will receive only one message, which will include instructions on how to proceed. Please add the following e-mail address to your e-mail address book or white-list to prevent VINE e-mail notifications from being blocked by a spam filter: CVSU@dps.mo.gov

E-mail Confirm E-mail Language

 English

REGISTER

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Done

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- Enter in a phone number for notification and choose English or Spanish. A four digit PIN must be created for each registration. (*The same PIN can be used for all registrations.) The four digit PIN needs to be unique and easy to remember. The PIN must be entered for each phone notification made.
- Enter an email address for notification. Choose English or Spanish.
- If multiple phone numbers and emails are registered, click the green + sign to enter the desired notification methods.
- After all information is entered, click register. The next screen will confirm your registration.

You are now set up to receive notifications about an offender's custody status. A notification will be made to the registrant when/if:

-The offender is released from custody.

-The offender has made bail.

-The offender has been transferred to another holding agency. (Notification is made 10 hours after the transfer has occurred to ensure safe transport for the officers.)

-The offender has escaped or been recaptured.

-The offender has been released on work furlough. (In custody, but allowed to go to work and back.)

-The offender dies while in custody. (Notification is made 30 days after the death has occurred.)

Custody status notifications are made 24/7 since it is important and emergent information. The offender could be released at any hour of the day or night and the notification will be made as soon as 15 minutes after the release of the offender. The victim should keep their PIN written down and close by at all times. If the PIN is not entered at the time the notification call is made, MOVANS will call the number back every two hours until 24 hours has passed or the PIN is entered.

COURT

Court registrations are going be completed almost identically to custody registrations..

Select the agency that you would like to search.

- All Counties
- Choose County

1. Search all counties if the location is not known or choose from a list of counties

Enter the Offender's Case ID or Offender's First and Last Name.

*Case ID:

- or -

*Last Name:

Partial last name search

*First Name:

Note that the first name can be a partial search, entering "JO" will match "JOHN", "JOE" etc.

*Indicates Required Field

2. Search by the defendant's case number or first and last name

Enter the following information if known.

Date of Birth:

mm/dd/yyyy (4-digit year is required)

Age Range:

SEARCH

3. Click search to review results

Just as in custody information will return multiple results, especially when it is a common name, court case results will return even higher results.

Home Search & Register Local Victim Resources Map

Offender VINE Courts Protective Orders

Missouri Statewide
VINE Service Number : (866) 566-8267
TTY : (866) 847-1298

Search Results: Your search found more than 50 cases. Only the first 50 cases are shown. You may want to narrow your search:

To register for notification and view case details click the offender's name.

Name	Date of Birth	Age	Case Status	Reporting Agency
SMITH, JOHN A			Closed	Randolph Cty Circuit Court
SMITH, JOHN A			Closed	Greene Cty Circuit Court
SMITH, JOHN A			Closed	Greene Cty Circuit Court
SMITH, JOHN A			Closed	Cooper Cty Circuit Court
SMITH, JOHN A			Open	Cass Cty Circuit Court
SMITH, JOHN A			Open	Phelps Cty Circuit Court
SMITH, JOHN ADAM			Open/Traffic	Dent Cty Circuit Court
SMITH, JOHN ADAM			Closed	Dent Cty Circuit Court
SMITH, JOHN ADAM			Open	Dent Cty Circuit Court
SMITH, JOHN ANDREW			Open	Greene Cty Circuit Court
SMITH, JOHN ANDREW			Open/Traffic	Douglas Cty Circuit Court
SMITH, JOHN ANDREW			Open	Greene Cty Circuit Court
SMITH, JOHN C			Open	Cole Cty Circuit Court
SMITH, JOHN C			Closed	Jasper Cty Circuit Court
SMITH, JOHN CHRISTOPHER			Open	Platte Cty Circuit Court
SMITH, JOHN CHRISTOPHER			Open	Platte Cty Circuit Court
SMITH, JOHN D			Pending	Scott Cty Circuit Court
SMITH, JOHN D			Closed	Atchison Cty Circuit Court
SMITH, JOHN DANIEL			Open	Pulaski Cty Circuit Court
SMITH, JOHN E			Closed	St Louis County Circuit Court
SMITH, JOHN EARL			Closed	Pettis Cty Circuit Court
SMITH, JOHN EARL			Open	Pettis Cty Circuit Court
SMITH, JOHN EARL			Closed	Pettis Cty Circuit Court

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- The date of birth, defendant age, case status and reporting agency will help to distinguish which case the victim wishes to register for.
- There may be multiple cases for the defendant, pay close attention to the case status (open or closed), and the reporting agency for clarification.
- Click on the defendant's name to view the registration page.

Case Details

Name: JOHN ADAM SMITH

Case ID: [REDACTED]
Date of Birth: [REDACTED]
Age: [REDACTED]
Race: [REDACTED]
Gender: [REDACTED]

Court Location: Dent Cty Circuit Court
Case Status: Open

Register for Notification
Please select the method(s) of how you want to be notified.

Phone
 E-mail

CONTINUE

Choose the method(s) of notification and click continue.

The victim can also use Missouri's case.net to register for notification for upcoming court events

The screenshot shows the Missouri Case.net website. At the top, there is a navigation bar with "Your Missouri Courts" and "Case.net" logos. Below this is a search bar and a menu with categories like "Case Header", "Parties & Attorneys", "Docket Entries", etc. The main content area displays case information: "Location: Boone", "Disposition: Not Disposed", "Date Filed: 05/03/2012", and "Case Type: Criminal/Infractions - see Charges". A blue link "Click here to receive phone/e-mail notices of future hearings on this case" is circled in black. Below this link is a "Return to Top of Page" link. An arrow points from the circled link to a separate window showing the VINELink registration page. This page includes a header with "VINE Link" and "All the power of VINE. Online." Below the header are navigation tabs for "Home", "Search & Register", "Local Victim Resources", and "Map". The main content area shows "Missouri Statewide" contact information and a "Case Details" section for "JOHN ADAM SMITH" with fields for Case ID, Date of Birth, Age, Race, Gender, Court Location, and Case Status. A "Register for Notification" section asks the user to select notification methods (Phone and E-mail) and features a "Select your method(s) of notification" button. A "CONTINUE" button is circled in red at the bottom of the registration form.

- Clicking on the link beneath the selected case will take the victim directly to the VINELINK registration page. There is no need to search for the case again.
- The victim may enter any amount of phone numbers or e-mail addresses desired for notification.
- As with custody registrations, a four digit PIN will need to be created for all phone notifications. The same PIN may be used.
- Notifications will be made to the registrant when:
 - The court date is 14 days away
 - The court date is one day away
 - If there is a change in the scheduled court hearing, such as date and time
 - If the court event is cancelled.

- Court notifications are made during the hours of 7:00 a.m. and 9:00 p.m. Court information is not considered dire or emergent and will never be made before or after those hours.
- If the four digit PIN is not entered at the time of the first notification, MOVANS will call back every two hours until the PIN is entered or for 48 hours.

Protection Orders

When an ex-parte or permanent order is issued by the court to a petitioner s/he can register for status updates and be notified if the status should change.

The image shows two overlapping screenshots. On the left is the VINELink website homepage with a navigation menu. The 'Search & Register for' section has three options: 'Offenders', 'Offenders with Court Cases', and 'Protective Orders'. The 'Protective Orders' option is circled in red, and a black arrow points from it to the right. On the right is a screenshot of the RegisterVPO.com website in a browser window. The browser address bar shows 'http://www.registervpo.com/RegisterVPO/initSearch.do?referr'. The website header includes the RegisterVPO.com logo and the text 'The public registration website for VINE Protective Order'. Below the header is a search form titled 'PROTECTIVE ORDER SEARCH'. The form has three input fields: 'Case Number', 'Respondent First Name', and 'Respondent Last Name'. Below these is a dropdown menu for 'County Of Issuance' with 'Adair County' selected. A 'search' button is located at the bottom right of the form. A disclaimer at the bottom of the page reads: 'Disclaimer: This Web Site is being provided as a service to victims of crime by Appriss'.

- The third option on the vinelink.com main screen, Protective Orders, will open a new screen. The petitioner can also use www.registervpo.com to search and register for their protective order.
- There will be three pieces of information that are required to find a protection order in MOVANS. All of the information needed can be found on the petitioner’s order.

-Case number

-First and last name of the respondent

-The county the order was issued in

- Click search

RegisterVPO.com
The public registration website for VINE Protective Order[®]

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The following order has been found matching the information you have provided. Please click on either the Registration icon to register to receive notifications regarding this order or the View Details icon to see the details of this case.

Search Results									
Add Registration	View Details	Case Number	County	Respondent	Date Of Issuance	Expiration Date	PO Status	Service Status	Order Type
		[REDACTED]	COLE COUNTY	[REDACTED]	06/06/2012	06/14/2012 09:00 AM	ISSUED	SERVED	TEMP

Generated 06/06/2012 at 03:41:53 EDT

Click to register

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RegisterVPO.com
The public registration website for VINE Protective Order[®]

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Registration - Case Number 12ACFC00538 DARRIN WOODS

You may register more than one phone number and/or email address and will be asked to provide a four-digit Personal Identification Number (PIN). You will be asked for this PIN during phone notifications to confirm that you are the person registered to receive the information.

REGISTRATION INFORMATION

Phone

10 Digit Phone Number 4 Digit Pin Code

Email

Email Address

- Choose phone, email or both to register for updates
- Enter a four digit PIN for phone notifications
- Click add

- The confirmation screen will appear. Add more registrations on the confirmation screen if needed. The same four digit PIN can be used for all other phone registrations.

Notifications will be delivered to the victim when:

- The order has been served
- The day before the full order hearing
- If there is a change in the scheduled hearing
- If the order has not been served
- (If the order becomes permanent) 30 days prior to the expiration of the full order of protection.
- A protection order can only be registered against once the order has been granted by the judge. If the judge denies the order, but schedules a hearing, the summons information will not be shown in MOVANS.
- It is important the petitioner remember his/her PIN when registered for a protection order. When a notification is made regarding a change in the status of the order, MOVANS will ask for the PIN to be entered before any information will be released to the registrant. If the PIN is not entered, no information will be provided and the system will continue to notify the registrant every two hours until 48 hours has been completed or the PIN is entered.

MOVANS is available 24/7 by phone or on the web. A call center is available by dialing 1-866-5-MOVANS (566-8267) and pressing 0 for an operator. Each notification will provide the jail contact information, Prosecuting Attorney contact information and address, or the court address and contact information for the victim to verify the notification they have received. Victims have the right to information as defined in RSMo 595.209.

MOVANS is provided to the victims and witnesses of MO by the Missouri Department of Public Safety- Crime Victim Services Unit. Please contact 573-526-9945 or beth.evers@dps.mo.gov for questions about MOVANS.