



Reference Guide for Secure Users

Missouri Department of Public Safety-Crime Victim
Services Unit



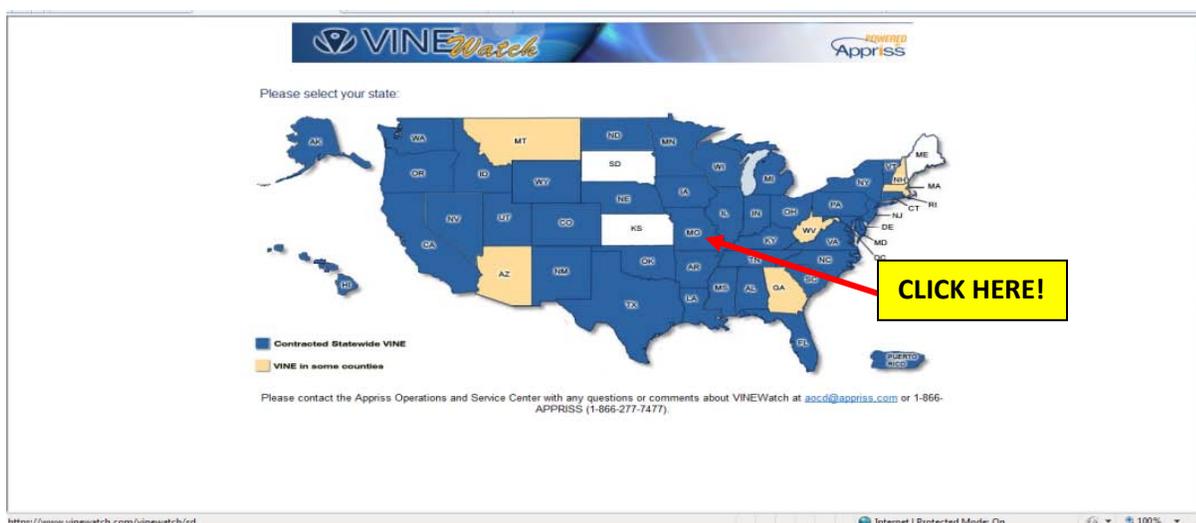
MOVANS (Missouri Victim Automated Notification System) is designed to provide victims of crime with updated information regarding an offender's custody status and upcoming court events.

MOVANS can also be a helpful tool for Law Enforcement, Prosecuting Attorneys and their staffs, circuit clerks and many other government agencies. The secure side of MOVANS provides access to booking information, including, The Missouri Department of Corrections, and court information by county/agency.

You can access this information by going to

Website: www.vinewatch.com

A map of the United States will appear and you will click MO to take you to the next screen:



The secure website requires a user name and password to access information. A VINEWATCH account can be requested from the Crime Victim Services Unit and is provided to professionals and other government agencies. For inquiries about a user name and password please contact CVSU at 866-334-6682 or cvsu@dps.mo.gov.

Missouri Victim Automated Notification System (MOVANS)

Logon Name:

Password:

[Forgot Password?](#)

Please contact the Appriss Operations and Service Center with any questions or comments about VINEWatch at aocd@appriss.com or 1-866-APPRISS (1-866-277-7477).

A user name and password must be requested from CVSU by calling 866-334-6682 or e-mail cvsu@dps.mo.gov

When you log into Vinewatch, you will see this screen:

VINE WATCH

Missouri Victim Automated Notification System (MOVANS)

home | feedback | what's new | user manual | online training | faq | logout

Logon Name: BETH L
Logon Time: 05/10/2012 01:27PM CDT

VINE WATCH

You now have the ability to update your account.
Update User Account

ATTENTION:
The agencies listed below have some features disabled or are currently offline with all features disabled, as shown. Agencies with an Offline status are not available through VINEWatch, VINELink, VINE toll-free line or EOL. For agencies with a Features Disabled status, search and registration are still available through VINEWatch, however this information may not be current.
For additional information, please contact the AOC at 1-866-APPRISS (1-866-277-7477), option 2 or aocd@appriss.com

Circled in red are options that can be helpful with navigating VINEWATCH. A detailed user manual and online training are available to account holders at all times. There is an option to leave feedback, see what new features are available to you, and an FAQ section that may be helpful if you have questions while logged in to the system. The home option will always direct you back to the screen shown above.

Also, in the highlighted box above, take note of the agencies that may be disabled at any given time. The agencies listed in this area will not have up to date information. The list changes daily and will need to be checked when logging in to VINEWATCH. Agencies in Missouri may periodically go down when changes are being made at the agency or due to technical difficulties. For questions about interruption in service in your area, please contact CVSU or the county agency.



The VINEWATCH toolbar on the left hand side of the screen will be your guide throughout the site. Each section, reports, letters, registration and search have different search criteria.

Notifications: Search by phone number or email to ensure that notifications for court and custody were sent.

Registrations: Search by phone number, email, offender ID, and court case number to verify a registration.

Offenders: Search by jail to view a listing of an agency's roster.

Cases: Search by county court to view a listing of upcoming court events.

Statistics: Choose search criteria such as date range and agency jail or court to view statistics throughout the state.

These statistics include site searches, notifications made, registrations, and overall usage of MOVANS.

VSR Performance: MOVANS has a 24/7 call center that is able to assist victims with registration. This report will allow you to view statistics on these calls. These statistics include how many calls are handled in a month, average amount of time for each call and any calls that may have been missed due to a caller waiting.

EOL: Emergency Override Line procedures are needed in the event your county/agency becomes disabled for any reason. This will be used most for jails. When the jail becomes disabled, instructions will be faxed to the agency explaining EOL procedures. Please contact CVSU for questions regarding EOL.

Snapshot: This report will allow you to view two different reports. The first report shows each jail facility we have online, offender count and status and registration breakdown. The second report shows each court, case status breakdown and registration breakdown.

*Please note that the *probation/parolees* and *registrant classification* reports are shown, but they are not observed by MOVANS. Probation and Parole is handled by MO-DOC and victims are not classified in our system. These reports will not be needed.

Letters unprinted, printed and archived: This is also something that is utilized by DOC. Individual Sheriff/City offices may use this feature. This would be requested and designed per agency.

Registrations: At this time, registrant information is confidential and to administrators only. Any time a change needs to be made to a registration, please contact the Missouri Department of Public Safety-Crime Victim Services Unit (CVSU). However, you will be able to register through VINEWATCH for an offender or court case.

Search: Users may search for individual offenders and court cases with this feature. Unlike the reports, users may enter a name/OID/case number for the offender and be able to find the offender/defendant.

All of the search options above will return results for any given agency, offender or defendant. You can use these tools to help victims in your community as well as keep yourself informed. User name and passwords can be requested in writing at cvsu@dps.mo.gov or by calling 866-334-6682. The information can only be accessed by government agencies such as sheriff's departments, municipalities, circuit clerk offices, prosecutor's offices, and any other agency approved for use of VINEWATCH. If you want to know if your agency is approved to use VINEWATCH or would like to request a user name and password, please contact cvsu@dps.mo.gov or call 866-334-6682.