

A QUICK GUIDE TO VICTIM NOTIFICATIONS

This is a quick reference to assist in navigating the systems that provide victim notifications. It should be noted these systems are tools to share important information on offenders and should not be solely relied upon for safety planning.

COUNTY LEVEL VICTIM NOTIFICATIONS

Any Missouri law enforcement agency that confines adults is required by Missouri statute to provide certain victim notifications. If the local jail participates in the MOVANS system, notifications are delivered electronically through the MOVANS system.

HOW DO YOU KNOW IF A LOCAL JAIL PARTICIPATES IN MOVANS?

Contact the MOVANS Coordinator at 573-526-1929 or at movans@dps.mo.gov.

HOW TO REGISTER- Click [MOVANS](#)

IMPORTANT: If the local jail DOES NOT participate in MOVANS they are still required by statute to provide certain victim notifications. You will not be notified unless you contact the jail directly to request notifications.

HOW TO REGISTER-

Contact the local jail and request to be notified of all notifications required by statute on the offender.

- Be prepared to ask the agency what method of communication the notifications will be delivered.
- Be prepared to provide the agency with your current contact information.

MOVANS

THE MISSOURI VICTIM AUTOMATED NOTIFICATION SYSTEM

[MOVANS](#) provides crime victims with notifications about the custody status of an offender and information related to court cases. MOVANS is a free, automated system managed by the Missouri Department of Public Safety. To receive notifications, you must register in MOVANS, see below. If an offender is transferred to the Missouri Department of Corrections, contact the Missouri Department of Corrections, Office for Victims Services at 573-526-6516.

HOW TO REGISTER- Click [MOVANS](#)

IMPORTANT: If an offender is transferred from a local jail to the Missouri Department of Corrections and you wish to continue receiving notifications, you must contact their [Office for Victim Services](#) at 573-526-6516 or victims@doc.mo.gov to register in their system. The notifications will be delivered by MOVANS.

Key Features:

- **Automated System:** MOVANS is an automated system, ensuring timely and consistent updates to victims.
- **Free Service:** MOVANS is a free service provided by the Missouri Department of Public Safety.
- **Collaboration:** It is a collaborative effort between various state agencies, including the Missouri Department of Public Safety, the Missouri State Highway Patrol, the Missouri Department of Corrections, and Office of State Courts Administrator.
- **Language Options:** Information is available in English and Spanish.
- **Privacy:** Victim information is confidential and is not disclosed to the offender.

For more information, please contact the
Missouri Department of Public Safety, Office for Victims of Crime at
movans@dps.mo.gov or call 573-526-1929

Federal Victim Notification System (VNS)

The [Federal Victim Notification System](#) (VNS) provides victims of federal crimes with information and notifications about the status of their case and the offender's custody status. This includes updates on court hearings, sentencing, parole, and release. The VNS is a free, automated system managed by the U.S. Department of Justice.

How it works:

- **Registration:**

Victims can register with VNS by contacting their Victim Specialist, who will provide a Victim Identification Number (VIN) and a Personal Identification Number (PIN).

- **Accessing Information:**

The VIN and PIN allow access to VNS information online or through a call center.

- **Notifications:**

VNS provides notifications about case events, such as the filing of charges, court proceedings, sentencing, and post-sentencing events.

- **Custody Status:**

Victims receive updates on the offender's custody status, including release or detention.

- **Plea Agreements and Dismissals:**

VNS provides information about plea agreements, including acceptance of guilty pleas or dismissal of charges.

- **Alternative Notification Methods:**

VNS also offers notifications via phone, email, pager, or fax.

Key Features:

- **Automated System:** VNS is an automated system, ensuring timely and consistent updates to victims.
- **Free Service:** VNS is a free service provided by the Department of Justice.
- **Collaboration:** It is a collaborative effort between various federal agencies, including the FBI, US Postal Inspection Service, ATF, ICE, US Attorney's Offices, and the Federal Bureau of Prisons.
- **Language Options:** Information is available in English and Spanish.
- **Privacy:** Victim information is kept confidential and is not disclosed to the offender.

For more information, please contact the
Missouri Department of Public Safety, Office for Victims of Crime at
movans@dps.mo.gov or call 573-526-1929