

# REFERENCE GUIDE FOR PUBLIC USERS

---

# VINE PROTECTIVE ORDER (VPO)

*Missouri Department of Public Safety*

*Crime Victim Services Unit*





After clicking on Missouri, users will be taken to the protective order search page.

A notable feature of the RegisterVPO website is the Quick Escape tool. If at any time a user feels unsafe, he/she may click the Quick Escape button to be re-directed to a generic website.

Please enter information in the following fields exactly as it appears on the protective order. Press the Search button when you are finished.

**PROTECTIVE ORDER SEARCH**

Case Number	Respondent First Name	Respondent Last Name	County Of Issuance
<input type="text"/>	<input type="text"/>	<input type="text"/>	Adair County

**Disclaimer:** This Web Site is being provided as a service to victims of crime by Appriss Incorporated. The information contained on the site is for personal use and any commercial use of this information is strictly prohibited. You may not collect, sell, offer for sale, modify, reproduce, display, publicly perform, import, distribute, retransmit or otherwise use the content from this Web Site in any way, without the express written permission of Appriss Incorporated.

Appriss Inc. © 2009-2014

*All search fields must be filled to perform a search.*

The required search information includes the case number, first and last name of the respondent, and the county of issuance. It is recommended that the petitioner have a copy of the order of protection to simplify the registration process.

After all of the required information has been entered, click the search button.

The following order(s) have been found matching the information you have provided. Please click on either the Registration icon to register to receive notifications regarding this order or the View Details icon to see the details of this case.

Search Results									
Add Registration	View Details	Case Number	County	Respondent	Date Of Issuance	Expiration Date	PO Status	Service Status	Order Type
							ISSUED	NOT SERVED	TEMP

Confirm that you have found the correct Order of Protection, click "Add Registration"

Appriss Inc. © 2009-2014

Once the correct order of protection has been located, click the "R+" button to create a new registration.

RegisterVPO.com  
The public registration website for  
VINE Protective Order®

Appriss

QUICK ESCAPE

Registration -

You may register more than one phone number and/or email address and will be asked to provide a four-digit Personal Identification Number (PIN). You will be asked for this PIN during phone notifications to confirm that you are the person registered to receive the information.

**REGISTRATION INFORMATION**

Phone

Delivery Address

Pin  
 +

E-mail

E-mail

Confirm E-mail  
 +

add cancel

Appriss Inc. © 2005-2014

When creating a registration, a user is able to select to receive phone notifications, email notifications, or both. By clicking the green “+” button, multiple phone numbers and email addresses can be added.

An important part of the phone registration process is the creation of a unique and easy to remember 4-digit PIN number. When a notification is sent, the recipient must enter their 4-digit PIN to hear the message. *No information will be given until the PIN number is entered.* If an incoming notification is not confirmed with a PIN number, the message will attempt to send every two hours for a period of 48 hours until the correct PIN is entered. It is imperative for a user to remember their PIN number in order to receive these important messages.

The final step after entering the registration information is to click “add.”

---

Another way to register for Vine Protective Order is by dialing (866) 5-MOVANS using a touch-tone phone and following the steps given by an automated system to search and register for an order of protection. There is also the option to press “0” at any time for live operator assistance 24 hours a day, seven days a week. Additionally, registrations can be created via TTY by calling (866) 847-1298.

**Do not depend solely on this service for your protection. Take other precautions as necessary if you feel your safety is at risk.**