



MISSOURI DEPARTMENT OF PUBLIC SAFETY  
MISSOURI INTEROPERABILITY CENTER

**Policy Title: Acceptable System Use**

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### **Purpose and Scope**

The Missouri Statewide Interoperability Network (MOSWIN) Acceptable Use Policy provides written documentation for all public safety/service member agencies in the State of Missouri on acceptable use requirements for the MOSWIN system.

### **Background**

MOSWIN began as a multi-phased system that leveraged new and existing resources to create a statewide radio system for Missouri State, Local and Federal agencies. MOSWIN is a multiple site, trunked communication system based on a digital Project 25 Standard VHF, which is the industry standard for public safety.

### **Authority**

The State of Missouri owns and maintains the MOSWIN infrastructure assets. MOSWIN resides within the Missouri Department of Public Safety and is managed and operated by the MOSWIN System Administration.

### **Policy**

All member agencies using MOSWIN will follow the governing acceptable use principles outlined below:

MOSWIN is provided by the State of Missouri at no cost to approved system members for the benefit of Missouri citizens.

MOSWIN is to be used in support of public safety response during mission critical incidents as well as day to day operations.

MOSWIN may also be utilized for training and exercises that are planned and scheduled.

Authorized levels of use defined:

Level One - This includes Missouri State, Local and Federal public safety member agencies that have chosen to use MOSWIN for their full time/day-to-day and mission critical communications. These member agencies have applied to become full-time users of MOSWIN. This use is defined in the member agency's approval letter.

Level Two- Interoperability Use - This definition applies to agencies and member agencies that have no agency-specific talkgroups assigned to their operations. These member agencies have applied to use MOSWIN for interoperable purposes only. This use is defined in the member agencies approval letter.

Itinerant use is defined as radio communications in support of units operating outside of their home area or system. Itinerant use will occur on predefined talkgroups in accordance with guidelines for use of those talkgroups. This use is defined in the member agencies approval letter.

\*If a user is determined to be using MOSWIN outside of their approved use the MOSWIN System Administration may inhibit that user's radio or restrict the organization's use of the MOSWIN system.

### **Controls and Measures:**

Member agencies not in compliance with MOSWIN System Administration policy are subject to suspension or revocation of radio privileges. Suspension or revocation of privileges will take place only after notification with the member agency has been made and the member agency has had an opportunity to correct the problem and comply with MOSWIN System Administration. A member agencies radio privileges may only be suspended or revoked by MOSWIN System Administration.

### **Violations:**

MOSWIN System Administration shall take immediate action on any violation so egregious as to affect the integrity of the MOSWIN system. Such action will be followed up with written documentation of the action by MOSWIN System Administration within 15 days of the violation. MOSWIN System Administration and Operations personnel who do not following this policy will be subject to disciplinary actions, up to, and including dismissal in accordance with State personnel policies.