

**Advisory Committee for 9-1-1 Service Oversight**  
**Minutes**  
**September 15, 2009**

Members: Paul Fennewald, Chairman; RD Porter; James Asahl; Mark Head; Elizabeth Pierson; Betty Knight; David Jones; Mary Berry; Becky Jungmann; James Person; Terry Jarrett

Visitors: Teresa Rogers - Pleasant Hill PD; Nancy Lukens - Raymore PD; Jane Sears - Cass Co. SO; Pam Teague - Saline Co.; Starlith Adams - Belton PD; Bonnie Witt-Schulte - Monett PD; R. C. Roark - Polk Co. 911; Karen Brown - Monett 911; Dawn Kneib - St. Joseph Police; Stacie Smith - Saline County E911; Melissa Mullock - Maryville DPS; Michelle Graves - Pulaski Co. 911; Robert Hull - Jackson PD; Susan Canfield - Benton Co. 911; Donna Windsor - Carroll Co. E911; Rick Bias - Morgan Co. 911; Michael Kindle - Macon Co. 911; Jerry Henry - Pulaski Co. 911; Mary Lee McConnell - Shelby Co. 911; J. R. Webb - Springfield-Greene Co. 911; Joe Bright - Dallas Co. 911; Todd Geers - Webster Co. 911; Stacey Smith, Rolla PD; Scott Olds - Rolla PD; Randy Ebers - MSHP; Corey Chaney - MSHP; Kim Davis - Ray County 911; Scott Enss - Ray County 911; Doug Keeney - Jefferson City PD - Cheryl Konarski - Dade Co. 911; Jeremy Lee - Maryland Heights - Becky Leake - Ralls Co. 911; Wesley Taylor - Nixa Police/E911; Nan Welsh - Maryland Hts. PD; Paul Anderson - East Central Dispatch; Bob Cynona - Jefferson City PD; Becky Bacon - Branson 911; Joseph N. King - Platte Co. Sheriff; Lisa Schlottach - Gasconade Co. E-911; Sarah Newell - Polk Co. 911; Roger Strobe - MSHP; Laurie Wall - MSHP; Barbara Gulick - Kansas City PD; Dawnda Pentlin - MSHP; Robin Tieman - Cass County; Jeane Rast - KC MO PD; Saralyn Hayes - MARC; Danny Crockett - KC MO PD; Larry Henderson - KC MO PD; Stephanie Helton - Gasconade Co. 911; Michael Schoening - Gasconade Co. 911; Chris Killday - Adair Co. E911 Center; James Brafford - Raytown Police; Michael Snowden - St. Charles County; Darrell Chute; SEMA; Beverly Schroeder, Office of Homeland Security

1. Meeting called to order at the Capital Plaza Hotel in Jefferson City, MO. Paul Fennewald made the roll call of the members. R. D. Porter declared there were enough members present for a quorum.
2. Paul Fennewald welcomed the members and the attendees. Since this meeting was held in conjunction with the 2009 MoAPCO/MULES/CJIS Training conference, the group was rather large and it was decided not to ask everyone to introduce themselves. Mr. Fennewald reinforced the attendees that the committee is here to support them.
3. The minutes from the June 29, 2009 meeting were approved. The 9-1-1 Sub Committee Interim Approved Courses dated June 29, 2009 were approved.
4. Members received the 9-1-1 Strategic Plan draft. We will be adding a list of the committee members, reference documents, appendix and details with goals and objectives. Discussion was held on funding options and consolidation. All members but one thought it was too early to submit legislative language for this session, but that we could provide support as an advisory role in case other organizations decided to move forward. Jim Person and Betty Knight will develop statutory language to extend funding to all communications devices and will send a draft to the Chairman. We need to have

more discussions on who to educate and how if we are to be successful. A draft strategic plan will be sent to 911 centers and other stakeholders for review and comments within the next week or 10 days.

5. Discussion was held on SafeLink Wireless and the Lifeline Program. TracPone is asking to be allowed to provide this free telephone service to low-income families and individuals in Missouri through the Universal Service Fund. Members of the Committee discussed the fact that Missouri would not receive any “9-1-1 fees” on these phones and could lose revenue if customers switch from landline to wireless. It was noted that under current state law, Missouri does not allow recovery of any fees associated with cell phones. Paul advised he would research the language other states have enacted into law that allows capture of fees associated with “Trac” type phones at the point of sale.
6. The Proposed Rules on Continuing Education should be published soon through the Secretary of State’s office. We will determine why these rules fall under the Adjutant General and not the Department of Public Safety, and seek to get this changed if possible. There will be an open comment period before they can be approved. We will send a message to the 9-1-1 centers when they are promulgated.
7. There are several vacant membership positions now. The Fire Chief’s Association will be providing a name for consideration to fill that vacancy in a few days. Rick Telthorst is the person to contact at the MO Telecommunications Industry Association about Bob Asahl’s slot. Mr. Asahl is retiring.
8. Open Discussion:
  - Magic Box VOP phones need to pay the 911 fee. This is a web service that plugs into a computer.
  - A software contract on CAD was awarded strictly for the Highway patrol and their units.
  - The state submitted an E- 911 Grant application on behalf of local PSAPs/9-1-1 Centers in Missouri approximately 2 months ago. We will let all the 9-1-1 Centers know when it is awarded.
  - There was a question on CEU for individual operators. A training committee is updating the rules.
  - We will be establishing sub-committees with 9-1-1 members and stakeholders after we finalize the Strategic Plan for 9-1-1.
  - The meeting agenda and a list of the committee members will be made available for all attendees in future meetings and we will keep the minutes up-to-date on the website.
9. The next 911 Strategic Plan meeting will be October 20, 2009, at 9 a.m. in the Truman Building.
10. The next quarterly 9-1-1 Oversight Committee meeting will be December 15, 2009, at 1 p.m. at the State Emergency Operations Center.
11. Meeting was adjourned.