

911 Service Board Meeting



February 22, 2018 3:00 to 5:00 p.m.

Gasconade Camp Conference Room, Lewis and Clark State Office Building
1101 Riverside Dr., Jefferson City, MO 65102-0749

Webinar/Conference Call

WebEx Telepresence: [Web Address](#), (650) 479-3207 access code: 808 778 639

Or HSIN Address: <https://share.dhs.gov/nineoneone/>

Meeting Minutes

Approved by unanimous acclamation 6/28/18

Call to Order

A roll call was made and the following members were present in person or via telepresence:

- Alan Wells, 1st Class Counties (Confirmed Membership Post)
- Elizabeth Pierson, 2nd, 3rd, and 4th Class Counties
- Lisa Schlottach, 911 Directors Association (New Member)
- Sheriff Stephen Korte, MOAPCO (New Member)
- Mike Dierkes (Office of Homeland Security, Director) designated for DPS Director Juden, Chair
- Chief Mark Hasheider, MOFCA
- Sonny Saxton, MONENA (New Member)
- Chief Jim Person, Missouri Police Chiefs' Association
- Sheriff Rodney Herring, Missouri Sheriffs' Association

Members unavailable for this meeting:

- Vacant, Emergency Medical Services and Physicians
- Vacant, Telecommunications Service Providers
- Vacant, Wireless Telecommunications Service Providers
- Vacant, Voice-Over-Internet-Protocol Service Providers
- Vacant, Governor's Council on Disability

A Quorum was achieved.

Approve Minutes

A motion to approve the Informational was made by Sheriff Herring and seconded by Chief Person.

The Agenda was approved **BY UNANIMOUS VOTE**. This vote includes:

- March 21, 2016 Minutes of the Advisory Committee for 911 Service Oversight,
- June 29, 2016 Notes of the Advisory Committee for 911 Service Oversight,,
- September 28, 2016 Notes of the Advisory Committee for 911 Service Oversight,,
- December 7, 2016 Notes of the of the Advisory Committee for 911 Service Oversight,
- March 29, 2017 Notes of the Advisory Committee for 911 Service Oversight,

- June 28, 2017 Notes of the Advisory Committee for 911 Service Oversight,
- September 27, 2017 Notes of the 911 Service Board (Name Change),
- And December 13, 2017 Notes of the 911 Service Board

Approve Agenda

Elizabeth Pierson asked for a revision of the wording from:

“Missouri 911 Modernization and Improvement Report for Approval”

To read:

“Missouri 911 Modernization and Improvement Report for Discussion”.

Alan Wells moved to accept the agenda as revised. It was seconded by Sheriff Stephen Korte and **approved by unanimous acclamation.**

Election of Chair from Membership

While the ability of the board to meet quorum standard has now been met so this election is possible, Alan Wells moved chair election be tabled until other pending business was disseminated and until that time Mike Dierkes, DPS designee continue to serve as chair of the 911 Service Board. The Motion was seconded by Chief Jim Person and **approved by unanimous acclamation.**

Subcommittee Reports

Professional Standards – Recommend Training Requests –Chief Person

Chief Person recommended the submitted courses for approval. The recommendation was seconded by Sheriff Korte and **approved by unanimous acclamation.**

Courses Submitted for Approval						
Agency	Course Name	Legal Studies	Interpersonal Perspectives	Technical Studies	Skill Development	Requested Credit Category
Police Legal Sciences, Inc. – 4	PLS January 2018 Telecommunicator Training Lesson - Caller reporting granddaughter fell in pool & Caller reporting Twitter user threatening suicide.	0	1	0	0	24 hr CTE
	PLS January 2018 Telecommunicator Training Lesson - Police - Caller reporting friend being assaulted by boyfriend & Caller reporting that he has a hostage.	0	1	0	0	24 hr CTE
	PLS February 2018 Telecommunicator Training Lesson - Police - Caller reporting that she has been abducted.	0	1	0	0	24 hr CTE
	PLS February 2018 Telecommunicator Training Lesson - Caller reporting that she has been abducted.	0	1	0	0	24 hr CTE
PowerPhone Inc.	Continuing Education Subscription Training	0	8	2	8	18 CTE

MOAPCO/MONENA/911 Directors Association– Korte, Saxton, Schlottach

Hearings on this year’s 911 legislation are taking place. Plans are nearly finalized for the spring Communications Conference to be held at Union Station in St. Louis on March 4 – 7 , 2018.

Old Business

Missouri 911 Modernization and Improvement Report for Discussion

Extensive and detailed conversation was conducted to make sure the report was a document the committee could unanimously support without reservations. Points of clarification included but were not limited to:

- Regional Coordination Centers are not a single PSAP for a region. They can be a PSAP, but that is not a mandate if there is a functioning system in place like MARC in Kansas City. The number 11 was established around the areas or organization for the Highway Patrol, Department of Health and Homeland Security Regions (A Rural, A Urban-KC, B, C, St. Louis, D, E, F, G, H, I). The wording of the report was carefully crafted to guarantee that we in no way were implying it is appropriate at this time for Missouri to have only 11 PSAPs. The Board in fact made it clear that at this time, it would be inappropriate to give a specific number of PSAPs that would be appropriate for our state. There are just simply too many disparate funding sources, equipment needs, and personnel resources at current centers for the state mandate a single method of management and consolidation.
- While there are some regional ESINet capabilities, there is no Statewide ESINet. This single action would make the most impact for all citizens and visitors to Missouri.
- An ESINet is not the same thing as FirstNet that the Missouri Interoperable Center has been working with. ESINet brings 911 calls in and distributes them to appropriate centers. FirstNet allows First responders outgoing calls to connect as a first priority on communication channels.
- Appending the raw data from the survey was considered, but rejected. Questions were posed in open format so that all felt free to answer as they felt appropriate. Because of this, raw data can be easily misinterpreted. Legislators wanting specific information can contact OHS and will be given their region's data if it was supplied.

After complete, detailed discussion and revision, the Board felt it prudent to give their endorsement to the DPS report to be presented to the legislature so that bills being introduced in this session would be able to use this report to document the state's need.

- Alan Wells moved the 911 Service Board endorse the Missouri 911 Modernization and Improvement Report as amended. The Motion was seconded by Sheriff Stephen Korte and **approved by unanimous roll call vote.**

New Business

Request from the Office of Administration regarding PSAPs assisting in the 2020 Census – Mike Dierkes

OA asked if the PSAPs of the state were in a position to assist in the 2020 Census by giving them access to their GIS data. After discussion, it was determined, the data available to PSAPs, OA has already. As we don't necessarily have access to connect mailing addresses to mobile devices, PSAPs were unlikely to be able to provide useful data.

Open Discussion

Designation of 911 Coordinator – Mike Dierkes

The Service Board is now also charged with appointing the 911 Coordinator for the state of Missouri. However, we still have no funding for said position and no established criteria. Lisa Schlottach and Sonny Saxton will try to research the job description for 911 Coordinator from other states so that we can discuss at a future meeting. Legislation being proposed will provide the funding needed to hire a specialist for this position.

- Alan Wells moved that Mike Dierkes serve as Interim 911 Coordinator until the board has time to fully research their needs and legislation can provide potential payroll. The

Motion was seconded by Lisa Schlottach and approved by **unanimous roll call vote**.

Next Meeting

The next meeting is very tentatively scheduled for June 6, 2018 pending movement on legislation.

Adjournment

- Alan Wells moved to adjourn the meeting. The motion was seconded by Sheriff Stephen Korte and **approved by unanimous acclamation**.