

Advisory Committee for 9-1-1 Service Oversight

June 29, 2016 (1:00 p.m. – 2:00 p.m.)

Redbud Conference Room

Tan Tar A, Osage Beach

Missouri Police Chiefs Association Conference

Webinar/Conference Call

Conference Call: Dial in number is (712) 770-4010 access code: 423-767-#

Webinar Address: <https://share.dhs.gov/nineoneone/>

Informational Meeting Notes

Roll Call of Members

A roll call was made and the following members were present: Rodney Herring, Steve Sokoloff, Jim Person, and Alan Wells.

Members attending via teleconference include: Mike Hall, Mark Hasheider, Elizabeth Pierson, and Dan Rowden.

A Quorum was not achieved therefore the meeting was conducted for informational purposes only.

Approve Minutes

No quorum present. It was decided approval would be solicited electronically following the meeting. No additions, corrections, or deletions were requested from the Draft Minutes proposed.

- Action Requested: Ann Harris will send out minutes for electronic vote
 - ✓ Request for vote was completed July 6, 2016
- Action Requested: Members will reply to electronic voting to approve the meeting minutes from March 21, 2016
 - ✓ Minutes were approved by unanimous vote as of July 18, 2016

Subcommittee Reports

- **Legislative Subcommittee Report - Steve Sokoloff**

None of the bills regarding 911 Emergency Services received a floor vote. It is recommended that overtures be made to candidates so the next legislature can make this a priority. The most successful measure, 1904, passed the House, but did not reach the Senate floor.
- **Professional Standards – Recommend Training Requests - Jim Person**

Jim Person gave a brief review on the 7 courses and one provider that were submitted for approval.

 - Action Requested: Ann Harris will send out courses for electronic vote
 - ✓ Request for vote was completed July 6, 2016
 - Action Requested: Members will reply to electronic voting to approve the 7 courses

(offered by Police Legal Sciences Incorporated, Dade County EMS, Northwest Missouri State University, and Maryville Public Safety) and 1 provider (Mid-America Regional Council)

- ✓ Courses and provider were **APPROVED BY UNANIMOUS VOTE** as of July 18, 2016

Courses Submitted for Approval						
Agency	Course Name	Legal Studies	Interpersonal Perspectives	Technical Studies	Skill Development	Requested Credit Category
Police Legal Sciences, Inc.	PLS April 2016 Telecommunicator Training Lesson – Police – Caller reports stolen cab and missing child at park.	0	1	0	0	24 hr CTE
	PLS April 2016 Telecommunicator Training Lesson - Worker buried in trench collapse & Rescuing survivors of boat accident.	0	1	0	0	24 hr CTE
	PLS May 2016 Telecommunicator Training Lesson - Suicidal teenager with knife & Caller shot by grandmother.	0	1	0	0	24 hr CTE
	PLS May 2016 Telecommunicator Training Lesson - Police - Suicidal teenager with knife & Impersonating a police officer.	0	1	0	0	24 hr CTE
Dade County Emergency Services	PR and the PSAP	0	1	0	6	24 hr CTE
Northwest Missouri State University	University Police Dispatch Training Manual	3	3	20	14	40 hr Joint Communications Training
Maryville Public Safety	40 Hour Basic Telecommunications Training	9.25	13.5	28.75	19.75	40 hr Joint Initial Training
Provider Submitted for Approval						
Agency	Submitted by:					
Mid-America Regional Council	Ben Chlapek					

- **Technical Report**
 No Report – The question of chairmanship of this committee was posed.
 - Action Requested: Ann Harris/Linda Frazier will locate the most up-to-date listing of subcommittees to confirm leadership of this committee
 - ✓ The most up-to-date listing of committees confirms that the chair of this committee resigned from the position and there are no other standing members of the board assigned to the committee.
 - ✓ Membership was informed of the subcommittee status via e-mail sent on June 6, 2016. Members were asked to contact OHS to volunteer to fill the openings.
- **Education and Outreach - Mike Hall**
 The three organizations are preparing an informational booth for the State Fair on August 11-21, 2016.

MOAPCO Report – Dan Rowden

No Report but invites the committee to meet next at the Missouri Public Safety Communications Conference in Springfield.

MONENA Report – Mike Hall

MoNENA seconds the invitation to meet at the September Communications Conference

Old Business

- **Member Terms** - Members were given a copy of the e-mail sent to the governor's office expressing their willingness to continue serving on this board.

New Business

- **SEMA – David Bagge** asked if our board has data from 911 entities in Missouri where the calls roll to when they are unable to answer. We have discovered in some exercises that some rollovers from PSAPs were inconsistent in their handling. It was recommended that we ask all three agencies in order to get responses from all PSAPs. There are really 4 questions:
 - **No answer roll-over**
 - **Busy roll-over**
 - **Equipment failure roll-over**
 - **Do you have a back-up center**
- Action Requested: Ann Harris/Linda Frazier will get David Bagge contact information for each of the 911 Service Organizations in MO.
- **MARC Train-the-Trainer Course – Ben Chaplek** announced MARC will be doing a CALMAX Train-the-Trainer course at the Central Jackson County Fire on November 2nd and 3rd that will have some openings if anyone is interested in participating.

Open Discussion

None

Next Meeting

The next meeting is scheduled for Friday, September 9, 2016 in Springfield at the Missouri Public Safety Communications Conference

- Action Requested: Ann Harris will contact April Tarrant at Jeff Co. (Conference Chair) to arrange facilities.

Adjournment

The informal meeting was adjourned by acclamation.