

Advisory Committee for 9-1-1 Service Oversight

July 10, 2014 (1:00 p.m. – 3:00 p.m.)
Lewis & Clark State Office Bldg.
1101 N. Riverside Drive, Jefferson City, MO

Webinar/Conference Call

Conference Call: Dial in number is 605-475-4000 access code: 906514#

Webinar Address: <https://share.dhs.gov/nineoneone/>

Call to Order

Chris Pickering, Chair of the Committee, thanked everyone for attending.

Roll Call of Members

A roll call was made and the following members were present: Alan Wells, Danny Rowden(via Teleconference/Webinar), Deb Stenger(Via/Teleconference/Webinar), Mark Hasheider, Jim Person, Mike Hall(Via Webinar), Elizabeth Pierson(via Webinar) Rodney Herring and Chris Pickering. We have a quorum.

Approve Agenda

Rodney Herring made a motion to approve the agenda, Mark Hasheider seconded and the motion was **“APPROVED BY ALL”**.

Introduction of Guests

Chris introduced Frank Coots as the new Critical Infrastructure Key Resources Special Assistant for the Office of Homeland Security. Frank gave an overview of the two plans he is currently working on. The Missouri Asset Protection and Response System (APRS) plans are almost ready for review and the Critical Infrastructure Protection and Resiliency plan is in draft form being reviewed right now.

Approve Minutes

Dan Rowden made a motion to approve the March 18, 2014 minutes, Jim Person seconded and the motion was **“APPROVED BY ALL”**.

New Business

Mark Hasheider stated that the plans are in the works to resubmit a 911 bill with the same language as early as December this year.

Old Business

Office of Homeland Security (OHS)

Chris gave an update on the OHS initiatives. The Threat Hazard Identification and Risk Assessment (THIRA) for 2014 was sent out to the Regional Homeland Security Oversight Committee (RHSOC) Chairs May 15th, Chris strongly recommends that everyone participate in the THIRA process. Please contact your Regional RHSOC Chair for information on how to participate. There will be a competitive Grant announcement coming out geared towards a statewide pool of money for a locally sponsored grant request, this is a new process and a

timeframe has not been set. Kind and Typing is being worked on by Corey Sloan he has been working with the regions to get the list of assets updated and finalized. Chris also announced that the Law Enforcement Terrorism Prevention Activity (LETPA) Committee met recently, they will be funding two part-time Law Enforcement Mutual Aid positions.

Missouri Interoperability Center (MIC)

Chris gave an update on the Missouri Statewide Interoperability Network (MOSWIN). The MOSWIN application process is still open.

Subcommittee Reports

Legislative Subcommittee Report

No Report from Mike Hall.

- Nick Heberle submitted a legislative update to Chris as he was not able to attend the meeting today. He reports that the Senate Bill 690 Greene County Emergency Telephone Services board piece of legislation has been signed by Governor Nixon.

Professional Standards – Recommend Training Requests

Jim Person made the motion to recommend for approval the 27 courses that were submitted for approval (listed below), the motion was seconded by Alan Wells and “APPROVED BY ALL”.

Agency	Course Name (27)	Legal Studies	Interpersonal Perspectives	Technical Studies	Skill Development	Requested Credit Category
Police Legal Sciences, Inc.	PLS January 2014 Telecommunicator Training Lesson – Sexual Harassment	0	1	0	0	24 hr CTE
	PLS March 2014 Telecommunicator Training Lesson – Teenage Murder-Suicide & Female Jogger Attacked	0	1	0	0	24 hr CTE
	PLS April 2014 Telecommunicator Training Lesson – Explosion and Building Collapse & Boy saves Grandfather	0	1	0	0	24 hr CTE
	PLS February 2014 Telecommunicator Training Lesson-Armed Robber & Child calls about Mother’s seizure	0	1	0	0	24 hr CTE
Dade County Emergency Services	Meth Awareness	0	1	1	0	24 hr CTE
	Preparing for Winter Weather	1	1	0	0	24 hr CTE
	Surviving the Job	0	1	0	0	24 hr CTE
	Misuse and Abuse of 911	1	1	1	1	24 hr CTE
	Workplace Violence	1	1	0	0	24 hr CTE
Power Phone, Inc.	Active Shooting Response (Classroom & Online)	4	4	0	0	24 hr CTE
	Disasters and the Dispatcher (Classroom & Online)	4	4	0	0	24 hr CTE
	Domestic Violence Intervention (Classroom & Online Course)	4	4	0	0	24 hr CTE
	Law Enforcement Dispatch	5	7	3	1	16 hr Law Enforcement Trng.

	Emergency Medical Dispatch (Classroom & Online Course)	5	5.5	11.5	2	16 hr Emerg Med. Trng.
Power Phone, Inc. (Cont.)	Fire Service Dispatch (Classroom & Online)	5.5	8	1.5	1	16 hr Fire Dept. Trng.
	Fire Service Dispatch Recertification Class (Online)	2	2	2	2	24 hr CTE
	Law Enforcement Dispatch Recertification Course (Online)	2	2	2	2	24 hr CTE
	Emergency Medical Dispatch Recertification Class (Online)	2	2	2	2	24 hr CTE
	Homeland Security For Telecommunicators (Classroom & Online)	3	4	1	0	24 hr CTE
	Hostage Negotiations (Classroom & Online Course)	2	2	2	0	24 hr CTE
	9-1-1 Liability (Classroom & Online Course)	3	3	1	1	24 hr CTE
	Non-Emergency Call Handling (Classroom & Online Course)	4	4	0	0	24 hr CTE
	Protecting Law Enforcement Responders (Classroom & Online Course)	3	3	1	1	24 hr CTE
	Stress Identification and Management (Classroom & Online Course)	4	4	0	0	24 hr CTE
	9-1-1 Supervision (Classroom & Online Course)	4	4	0	0	24 hr CTE
	Suicide Intervention (Classroom & Online Course)	4	4	0	0	24 hr CTE
	Dispatch Judo: Verbal Defense & Influence for Emergency Communications	8	8	0	0	24 hr CTE

Technical Subcommittee Report

No Report. Elizabeth Pierson resigned as chair from the Technical Subcommittee. If you are interested in being on this sub-committee, please let Chris know.

Education/Outreach Subcommittee Report

Mark Hasheider stated that the effort is underway to get the bill submitted early this year.

9-1-1 Directors' Association Report

No Report

APCO Report

Dan Rowden gave a brief report. There will be a Training Symposium at Camden on the Lake on September 14-17, 2014; The 911 Advisory Committee has an invite to hold the fall meeting

during the Symposium on September 16, 2014.

MONENA Report

Mike Hall reported that the State Fair is coming up on August 7-17, 2014 the booth is in need of volunteers for the 911 Booth. Mike will email the link to the volunteer page so that it can be linked to the Department of Public Safety 911 Advisory Committee webpage.

Open Discussion

Chris reported on APRS and the Emergency Response Information Portal (ERIP). We plan to engage stakeholders by sector; 911 would be part of a First Responders stakeholder group, we will need input from this group to assist in determining how it will be used and to set up governance. ERIP has been enhanced and is available online. If you receive any calls or questions from School Administrators please direct them to contact the Center for Education Safety (CES). More information is available at www.SafePlans.com or there is a link to the portal on the Department of Public Safety website.

Set Next Meeting

The next meeting is scheduled for September 16, 2014 at 1:00 pm at Camden on the Lake in Lake Ozark, MO and will be hosted by the MOAPCO Training Symposium.

Adjournment

Alan Wells made the motion to adjourn the motion was seconded and “**APPROVED BY ALL**”.