

9-1-1 Service Board

September 27, 2017 (1:00 p.m. – 3:00 p.m.)
Chicot Island / Teleconference, Lewis and Clark State Office Building
1101 Riverside Dr., Jefferson City, MO 65102-0749

Webinar/Conference Call
Conference Call: Dial in number is (712) 770-4010 access code: 423-767-#
Webinar Address: <https://share.dhs.gov/nineoneone/>

Informational Meeting Notes

Approved by unanimous quorum vote February 22, 2018

Roll Call of Members

A roll call was made and the following members were present:

- Chair – Office of Homeland Security Director Mike Dierkes for DPS Director Juden
- Chief Mark Hasheider, Missouri Fire Chiefs Association
- Dan Rowden, Missouri Association of Public Safety Communications Officials
- Sheriff Rodney Herring, Missouri Sheriffs' Association
- Chief Jim Person, Missouri Police Chiefs' Association
- Elizabeth Pierson, Second, Third, and Fourth Class Counties
- Alan Wells, Public Member

Members unavailable for this meeting:

- Mike Hall, MONENA via teleconference
- Vacant, Emergency Medical Services and Physicians
- Vacant, Telecommunications Service Providers
- Vacant, Wireless Telecommunications Service Providers
- Vacant, 911 Directors Association
- Vacant, Voice-Over-Internet-Protocol Service Providers
- Vacant, Governor's Council on Disability

A Quorum was NOT achieved.

Approve Minutes and Meeting Notes

Due to the absence of a quorum approval of minutes and meeting notes were postponed until the next meeting in hopes that vacancies on this committee will be filled. No comments or revisions were requested.

Subcommittee Reports

Professional Standards – Recommend Training Requests – Ann Harris for Chief Person

Chief Person was sent the courses applying for certification before his surgery. When approval is given, the courses will be presented to Director Juden.

Education and Outreach

No report

Technical Report

This sub-committee is still lacking membership and therefore has no report.

MOAPCO Report – Dan Rowden

The Fall Public Safety Communications Conference went very well. Mr. Rowden will be retiring at the end of April. JR Webb will be applying for this vacancy. Boards and Commissions has acknowledged receipt of the application.

MONENA Report – Sonny Saxton

MONENA has had a board change and Sonny Saxton is now the president of the organization. The conference went very well and we had many new attendees so outreach is working. On September 20, 2017 FCC Director Ajit Pai, visited Joplin and discussed recovery and statewide 911 concerns. NG911, Blue Alert, and FirstNet were discussed. Additionally emergency communications for recent hurricane victims was discussed. A large amount of communication is happening on social media sites and so some personnel were dedicated to monitoring those sites during the emergencies and early stages of recovery.

Old Business

None

New Business

Presentation of New Statutes changing the Advisory Committee for 911 Service Oversight to the 911 Service Board – Ann Harris

The state statutes have been updated to reflect the signing of Senate Bill 503. Copies were distributed.

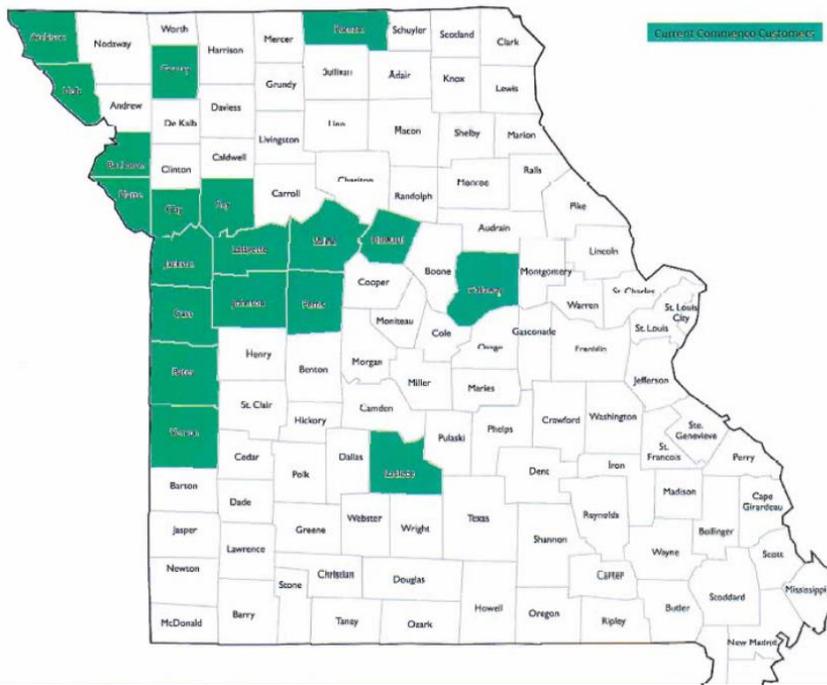
2017 PSAP Study – Ian Dunlap

Questions have been developed and DPS is working on our contact lists in order to distribute the study. The survey was displayed via internet connection and read for review. Vendors asked us to ask what CADs are being used as it would be vital information for consolidation. It was suggested that we allow them to answer more than one because some combined/consolidated PSAPs are still running a variety while they slowly combine. Other technical information was requested regarding 911 Customer Premise Equipment Provider and Radio Dispatch Console Make/Models/Quantity. PSAPS were asked what their preference would be between a paper or on-line survey. It was suggested that data would be easier to analyze if we only allow answers, but it was determined that the current state of 911 in Missouri has too many variables to limit answers.

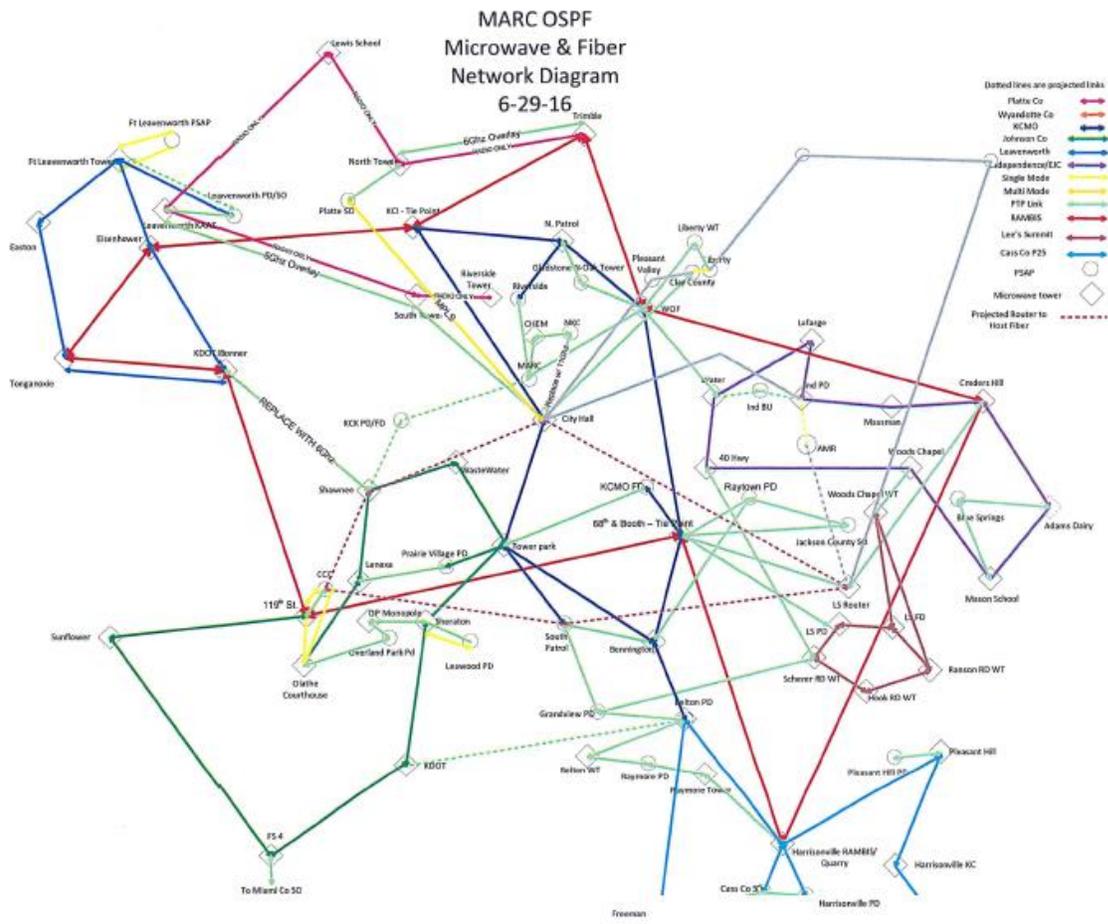
Open Discussion

Presentation by Commenco – Alan Talkington

Commenco is the 911 provider for the Mid-America Regional Council. Commenco works with 34 PSAPs, 1 Back-up Site, and 1 Training Center within the MARC region. Additionally they work with 13 PSAPs outside of that region for Next-Gen equipment. They have also implemented text-to-911 within the Kansas City Region and are beginning to implement it with partners outside that region.



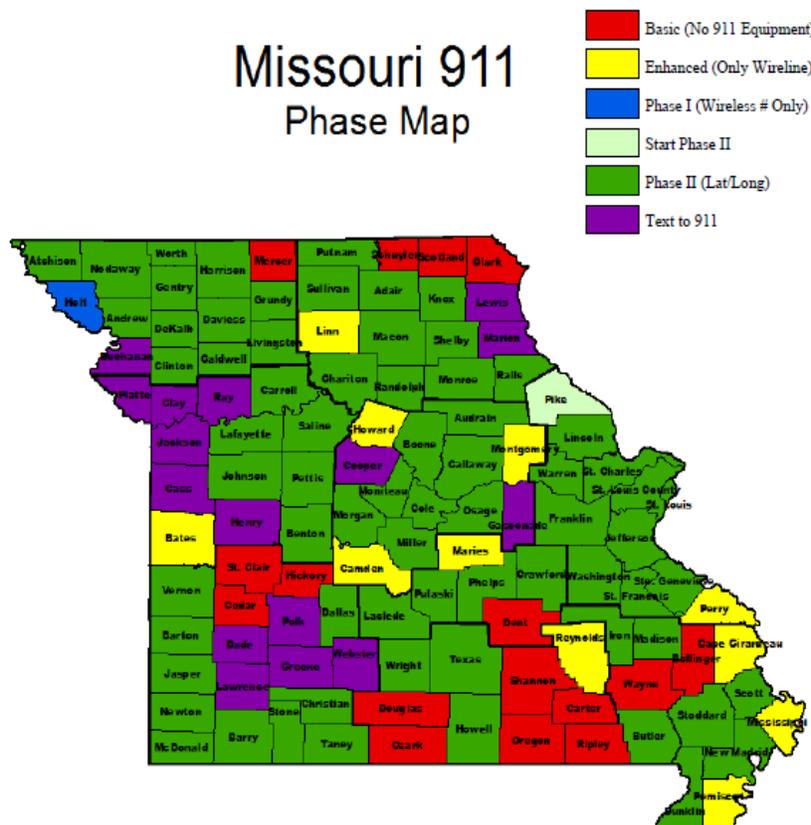
Mr. Talkington presented a diagram of the Enhanced Public Safety Network (ESInet) within the MARC region showing both the Kansas and Missouri components to show the multitude of methods ESInet can be used to connect PSAPs.



The predominant method of networking remains microwave while the fiber networks are being

developed and installed. Now that these PSAPs are Next-Gen capable, discussions are being held regarding Next-Gen connectivity. Commenco individuals are available to come for site visits to educate PSAPs on what a Next-Gen phone bill might look like.

Doc Kritzer mentioned that he recently saw a notice from St. Charles County regarding test-to-911 service being available. JR Webb said that several PSAPs are in the process of implementing the program at this time. Zim Schwartzee added that at this time 16 counties have indicated text-to-911 capability. The most recent diagram of phase capabilities shows December 2016 information:



Updated December 2, 2016
Missouri 911 Directors Association

Next Meeting

The next meeting is scheduled for December 6, 2017 with a backup date of December 13, 2017 if new members are not appointed in time for the earlier date.

Adjournment

As there was no quorum, the meeting was informally adjourned.